Manual

Reporting
International Programmes-Web
- Reporting IP-Web -
external

Version: 3.0

www.gerling.com/ip-web

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1 Introduction

The "Reporting International Programmes"

An international insurance programme (IP) is a centrally coordinated insurance solution designed for globally operating policyholders. It encompasses risks in several countries and thus ensures seamless insurance coverage for a group of companies, protecting both the parent company and its subsidiaries abroad.

You – the entrepreneur – can now quickly obtain at any time a comprehensive summary of all insured policies, premiums and claims in your international insurance programme on a global level. You thus have access to fundamental information on policies, claims, premiums and total loss ratios.
All data is stored centrally at HDI-Gerling and updated monthly in the Internet after rigorous quality assurance, thereby enabling you to view the information in summary form and print PDF versions. Please be sure to respect the agreed copyright policies and mutual confidentiality.

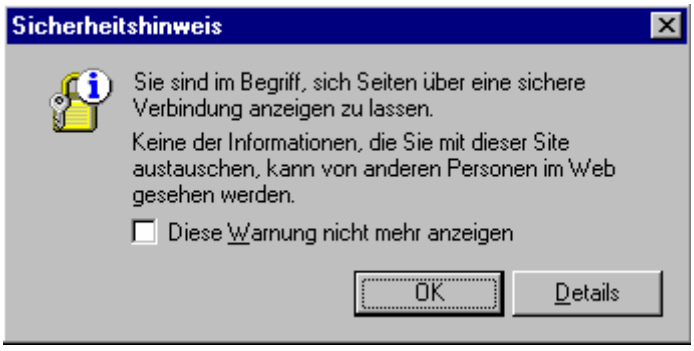
The different local currencies are converted into a leading currency of your choice.
We currently offer two language versions, namely German and English.

The HDI-Gerling insurance group's strict security standards apply to all areas of data transfer, so you can be completely confident that only authorised users may access this application.

2 Login

After obtaining authorisation from the HDI-Gerling administrator you may log in at:
http://www.gerling.com/ip-web
(see also "Legitimisation procedures").

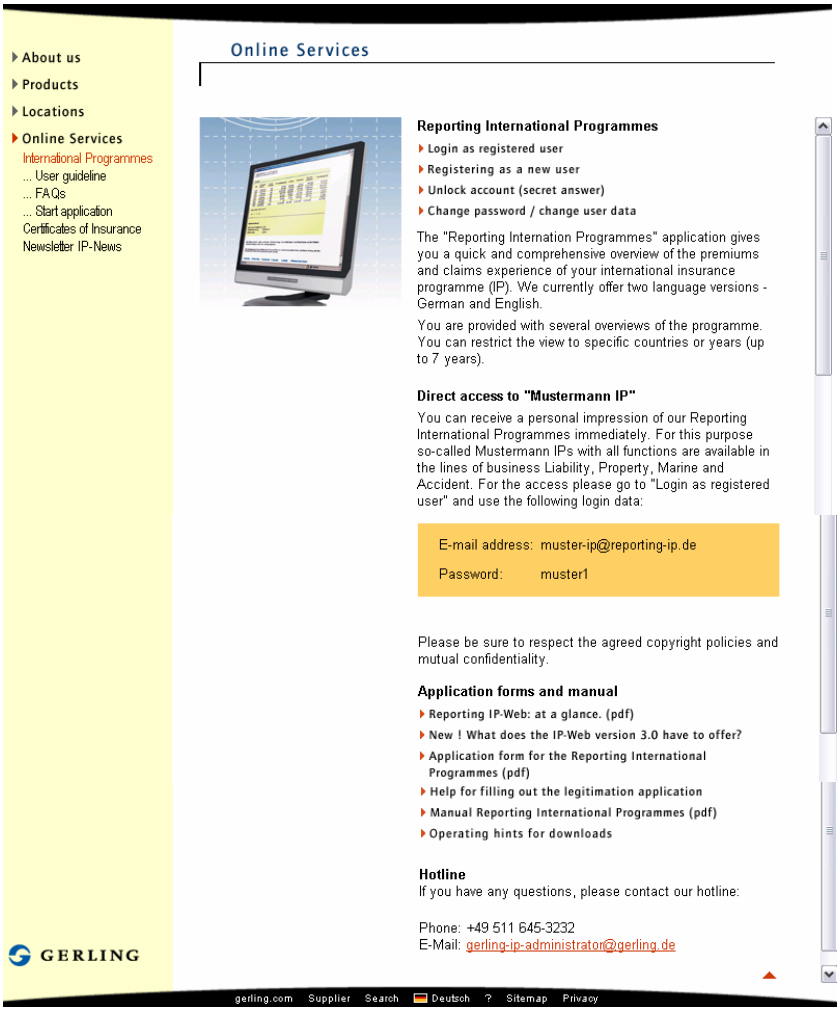
The following window will be displayed.


Sicherheitshinweis
Sie sind im Begriff, sich Seiten über eine sichere Verbindung anzeigen zu lassen.
Keine der Informationen, die Sie mit dieser Site austauschen, kann von anderen Personen im Web gesehen werden.
Diese Warnung nicht mehr anzeigen
OK
Details

Confirm this window by clicking “OK”. You can then connect via a secure line.

(If you check the box “**Do not display this message again**“ (= “Diese Warnung nicht mehr anzeigen”) before clicking “OK”, this window will not be displayed in the future).

The HDI-Gerling service platform will then be displayed for login as follows:


About us
Products
Locations
Online Services
International Programmes
... User guideline
... FAQs
... Start application
Certificates of Insurance
Newsletter IP-News
GERLING
Online Services
Reporting International Programmes
Login as registered user
Registering as a new user
Unlock account (secret answer)
Change password / change user data
The "Reporting Internation Programmes" application gives you a quick and comprehensive overview of the premiums and claims experience of your international insurance programme (IP). We currently offer two language versions - German and English.
You are provided with several overviews of the programme. You can restrict the view to specific countries or years (up to 7 years).
Direct access to "Mustermann IP"
You can receive a personal impression of our Reporting International Programmes immediately. For this purpose so-called Mustermann IPs with all functions are available in the lines of business Liability, Property, Marine and Accident. For the access please go to "Login as registered user" and use the following login data:
E-mail address: muster-ip@reporting-ip.de
Password: muster1
Please be sure to respect the agreed copyright policies and mutual confidentiality.
Application forms and manual
Reporting IP-Web: at a glance. (pdf)
New ! What does the IP-Web version 3.0 have to offer?
Application form for the Reporting International Programmes (pdf)
Help for filling out the legitimation application
Manual Reporting International Programmes (pdf)
Operating hints for downloads
Hotline
If you have any questions, please contact our hotline:
Phone: +49 511 645-3232
E-Mail: gerling-ip-administrator@gerling.de
gerling.com Supplier Search Deutsch ? Sitemap Privacy

Please choose “Login as registered user”.
(see also chapter 10: Legitimisation procedures).

The login page will open:

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Login
sicherer Datentransfer
Login
User
Password
Login
What's new in 3.0?
Direct access to Mustermann IP
You can receive a personal impression of our Gerling Reporting International Programmes immediately. For this purpose so-called Mustermann IPs are available in the lines of business Liability, Property, Marine and Accident. For the access please use the following data:
User: muster-ip@reporting-ip.de
Password: muster1
Forgot your password?
You are allowed up to three attempts to enter your password correctly. After three unsuccessful consecutive attempts, your account will be blocked. If this happens, you can set up a new password by answering your security question. Please select the link below "Enter secret answer". By using this link you will send the Gerling administrator an e-mail asking for clearing of the account.
Contact
Contact Privacy Help Manual

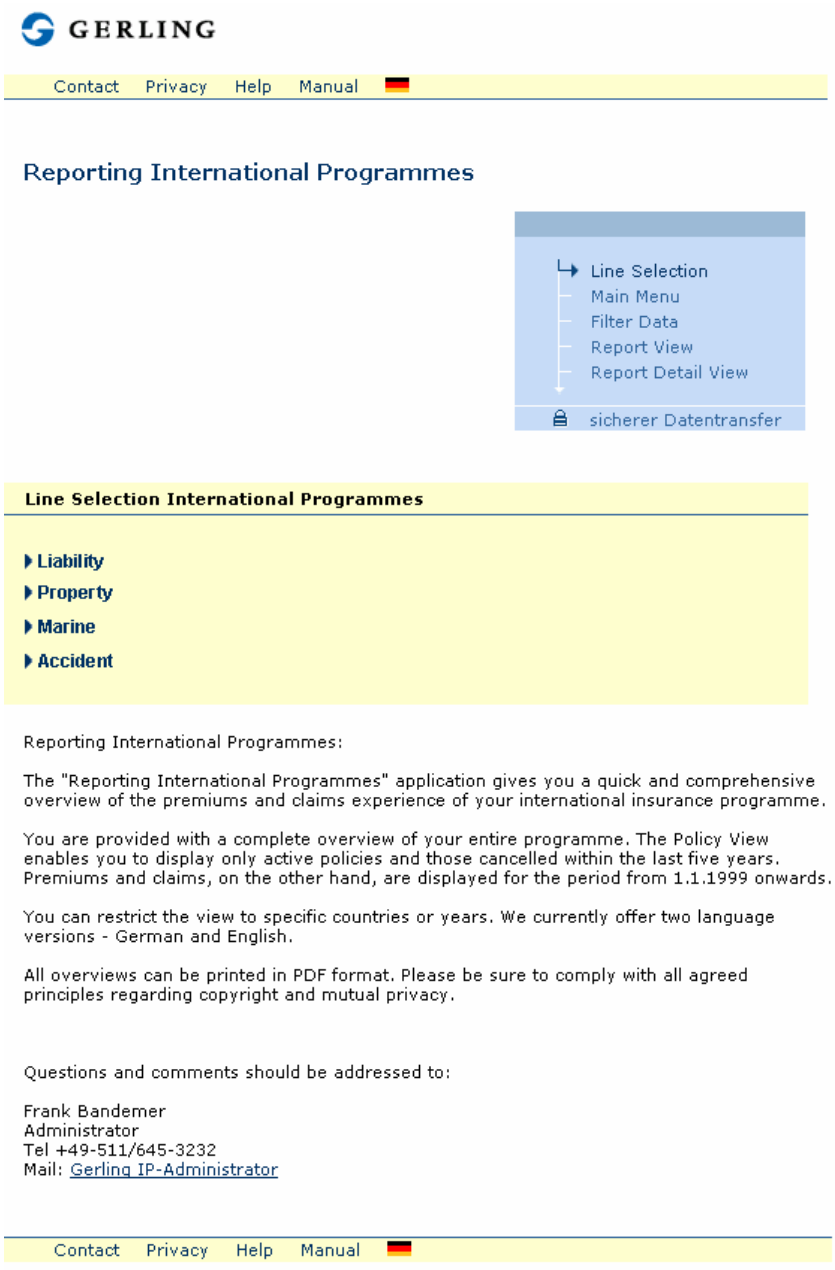
Enter your email address and password. The password must contain at least 6 characters of which at least one has to be a letter and one a digit. For security reasons the password may not contain your first or last name.

Confirm your inputs by clicking “Login”.

The “Line Selection” page will then open.

3 Selecting a Line of Business

After choosing "Reporting International Programmes", the menu for selecting a line of business is displayed:


GERLING
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Reporting International Programmes
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Line Selection International Programmes
Liability
Property
Marine
Accident
Reporting International Programmes:
The "Reporting International Programmes" application gives you a quick and comprehensive overview of the premiums and claims experience of your international insurance programme.
You are provided with a complete overview of your entire programme. The Policy View enables you to display only active policies and those cancelled within the last five years. Premiums and claims, on the other hand, are displayed for the period from 1.1.1999 onwards.
You can restrict the view to specific countries or years. We currently offer two language versions - German and English.
All overviews can be printed in PDF format. Please be sure to comply with all agreed principles regarding copyright and mutual privacy.
Questions and comments should be addressed to:
Frank Bandemer
Administrator
Tel +49-511/645-3232
Mail: Gerling IP-Administrator
Contact Privacy Help Manual

Here you can choose the line of business for your International Programme: Liability, Property, Marine or Accident.

Should you have any questions or comments please contact your Reporting International Programmes administrator.

4 Basic Functions and Selection Options

(apply to all available lines)

IP Name / IP Number

The international insurance programme can be selected by its **IP number** or by the **IP client** name. Just click the name or the corresponding IP number. Please note that in addition to the IP Mustermann AG (for example IP no. 4444 for Liability) you may only access programmes for which you have been authorised.

Calculation Base

The 100% share is always displayed for the external view (Internet). Internally, the HG-I share is available as well.

Currency Basis

Under the currency basis you can choose between the leading and the original currency. The original currency refers to the currencies in which the amounts were booked. Once you choose the original currency, the leading currency is blocked. Under the leading currency you have a further selection option in the next field. The reports Executive Summary, Premium Data Summary and the Loss Triangulation are not available in the original currency.

Leading Currency

Under the leading currency, you can choose from 8 different currencies. All subsequent data for the International Programme will then be displayed in this leading currency. This currency has to be defined in the “Leading Currency” field.

Renewal Month

The **Renewal Month** should be set to the month in which your International Programme begins.

Calculations are made from the first day of the selected month. This selection determines the allocation of premiums and claims to the correct insurance period. In each individually calculated summary you can retrieve detailed data on each specific country or year.

Time Range From To

A reporting period can be entered here to narrow down the analysed data, for example from 2003 to 2005.

Report Types

The information on the International Programme is displayed in various report types:

The **Executive Summary** gives you an overall summary of the last 7 years for the entire International Programme. Results from cancelled polices are included here (definition for Marine – see line of business **Marine).** This report is not available in the original currency.

The **Policy Data** view displays only active policies as well as those which have been cancelled within the past five years. Premiums and claims, however, are displayed for the period from 01.01.1999 onwards (Marine from 01.01.2003 onwards). You may also restrict the view to specific countries or years.

In addition, you can view a summary of the total allocated premiums on a policy or year basis via the **Premium Data Summary (**definition for Accident – see line of business **Accident**). This report is not available in the original currency.

The **Claims Data** view gives you an overview of claims incurred with respect to the individual insurance policies over the past five years. The Loss Triangulation is not available in the original currency.

Logout

This function is used to log out of Reporting International Programmes and exit the tool.

Back

You can use this function to go back to the last page/level visited.

Run Selection

After having selected all desired criteria click **"Run Selection"**. The selected report will be displayed in a new window.

Contact

Various contact options are displayed when you click this button. Predefined masks have also been provided for various purposes so as to simplify your requests.

Privacy

Explanatory remarks concerning data security for Reporting International Programmes are provided here.

Help

By clicking **"Help"**, you can access the help menu. The reports and all the terms used are explained here. You can always return to the help overview via **"Help Index".** Simply click "End Help" to close the help window.

Manual

The user manual can be accessed here.

Languages (Country Flags)

By clicking the appropriate country flag, you may choose between the available languages, currently **German** and **English**.

Total Amounts

You can choose to view total amounts in the following reports:
Premium Data Summary
Claims Data
When you click this button, the data (premiums or indemnities) will be broken down by years. Other breakdowns by policyholder country etc. are possible.

Print

Most views can be printed. Click on **"Print"** to display the data in printer-friendly PDF-format. This format can now easily be printed or saved.

Back to Summary

This function enables you to go back to the previously created report.

Filter data

If you click "Filter data" (in a chosen report) you will see the following additional selection criteria, depending on the line of business.

Please note that the filter criteria has to be entered in English.

Policy Status: You can choose here between either active or cancelled policies, or you can have all of them displayed.
Sorting/Grouping: You can make a selection here according to

"year" or "country".
Claim Allocation: You can choose here between the year in which a claim occurred (trigger year determined by the date of loss) and the year when the claim was reported to the HDI-Gerling System (registered year).
Claim Number: You can make a selection here based on the claim number.
Inflation Rate: You can make a selection here based on an inflation rate. An inflation rate applicable only to claim payments can be entered and calculated manually, for example 2%.
Country selection: A selection can be made according to the countries that are included in the policy.
Policyholder: A selection can be made here according to names of policyholders.
Policy Number: A selection can be made here according to the policy number.
Policy line number: A selection can be made here according to policy lines.

You can also filter data by all columns which appear in the report, e.g. by "Country", "Claims Date" or "premium booked". Simply enter the keyword and click **"Run selection"**. It is possible to search in numerical fields by entering the search criterion in the corresponding field of the search form. You can simplify your search by using the operators < and > (e.g. search for premiums larger than € 50,000: Input: >50000). For searching in text fields you should again enter the keyword in the desired form. If you do not know the exact wording you may use an asterisk (*) at the beginning and/or end of the word (e.g. *product*). The search will then display all data that contains the word or part of it.
In addition, you can search for specific lines of business in the policy number field. To do this, enter an asterisk (*) and the number of the line (e.g. *23 or * 28).
In IP Web the 0 prefix of the line ID is not displayed. In other words, the line 08 becomes line 8 (example from fire-insurance, Business Interruption (BI)).

Detail View

In some individually created reports you can view **Detail Data** on every single country, year, policy or claim simply by clicking on the corresponding data set (to do this, simply move the mouse pointer to the line with the desired data set. If this set is highlighted in blue, one click is sufficient to retrieve the detail view).

Example: Policy Data

The detail view arranges the data clearly and contains further information regarding the policy. Depending on the line of business, for example, the indemnity limit and deductibles in local currency may be shown.

Navigation hint:

You can exit the detail view at any time by clicking the **"back to summary"** button. This will take you back to the previous level (Policy Data View in this case).

5 IP-Document Center

5.1 Introduction

The "Reporting International Programmes IP-Document Center (IP-DC)"

The IP Document Center gives you an overview of all available documents for the chosen IP. The goal here is to integrate processes in international IP business both internally and in our communication with clients and brokers.

5.2 Login

Once you have logged in to Reporting IP-Web, there are various ways to access the IP Document Center. You can access the IP Document Center via all views. By way of illustration, you can see here how to access it via the main menu. Access via other views is available in the same way.

Access via the main menu

Having chosen the line of business, you may access the IP Document Center directly.

5.3 Basic Functions

Logout
By clicking here you can log out of IP-Document Center / Reporting International Programmes and exit the tool.

Back
Use this function to go back to the previous page/level.

Contact
This button offers you a selection of different contact options. Ready-made templates are provided for various needs so as to simplify the communication.

Privacy
Various explanatory notes on data privacy in the context of Reporting International Programmes are provided here.

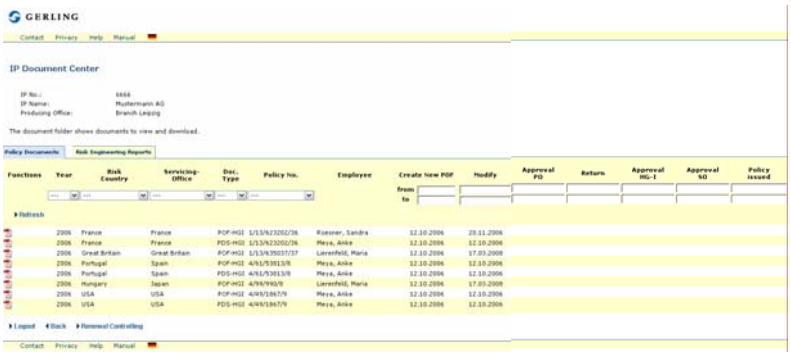
Help
Click the "Help" button to open the help menu. The various reports and all the terms used are explained here. Click "Index" to return to the help overview. When you've finished, click "Close" to close the help window.

Manual
This function enables you to access the IP-Web manual.

5.4 Views/Filter

5.4.1. Document Overview

After accessing the IP-Document Center you will arrive at the Document Overview, which lists all the documents available for the chosen IP.



5.4.1.1 Filter possibilities

Year
You can filter by year, starting in 2006.

Risk Country
You can filter by risk country. All countries included in the IP are available for selection.

Servicing Office
You can filter by Servicing Office. All countries included in the IP are available for selection.

Doc. Type
You can filter by document type. POF, PDS and MIS are available for selection.

Policy No.
You can filter by policy number. All policy numbers of the chosen IP are available for selection.

Employee
The name of the employee who most recently edited the document is displayed here.

Creation New POF
You can filter according to the date of initial creation of the POF. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Change
You can make a selection according to change date. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Approval PO
You can make a selection according to PO approval date. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Approval HG-I
You can make a selection according to HG-I approval date. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Approval SO
You can make a selection according to SO approval date. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Policy issued
You can make a selection according to the issuing date. You can fill the fields “from” and “to” with the corresponding date, format DD.MM.YYYY.

Refresh
After modifying the selection criteria click the "Refresh" button to refresh the document overview.

5.5 Risk Engineering Reports

The department Risk Service & Engineering prepares the Risk Engineering Reports and if necessary photo documentation..

The Reports are available in the IP-Web Document Center via the tap “Risk Engineering Reports”. The function is currently only available in the line of business property.

The reports are display in PDF. You have the possibility, to select the reports according to the following criteria in order to display particular reports.

Year
Derived from Report No. (the last 4 digits). You can make a selection according to the year.

Risk Country
RiDoD provides the Risk Country. RiDoD uses the Risk Countries from Geras, those are consistent with the IP-Web. You can choose from those countries, for which documents are available in RiDoD.

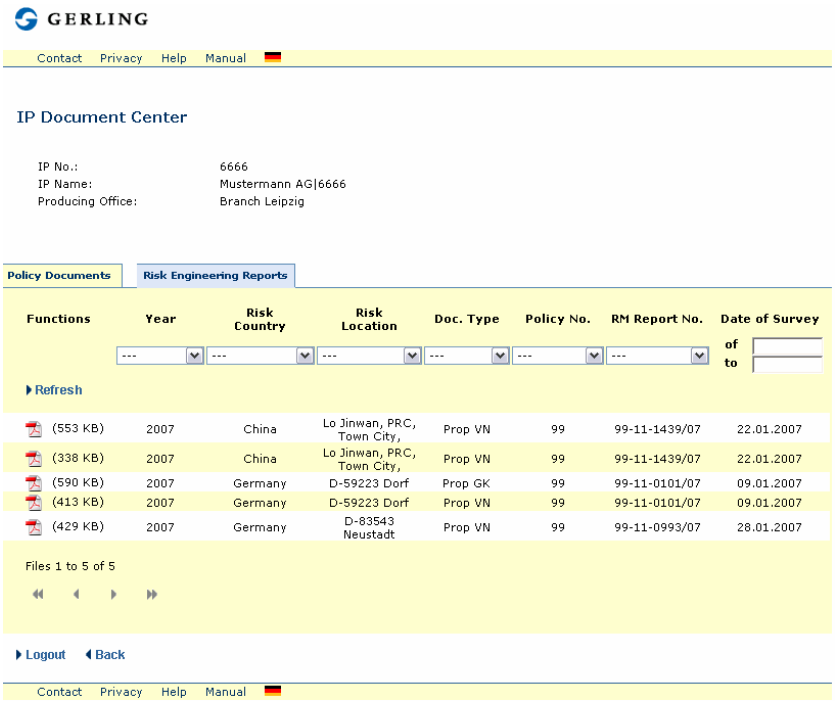
Risk Location
RiDoD provides the Risk Location. You can choose from those risk locations, for which documents are available in RiDoD.

Doc-Type
RiDoD provides the document type. The IP-Document Center only displays documents of the type "Prop VN". This report is the client's version of the complete RM-report "Prop HDI-Gerling".

Policy No.
You can make a selection according to the policy number. Available are all policy numbers, for which documents are available in RiDoD. The Underwriter gives the RM-Manager the policy no. If the policy no. is unknown, 99 will be inserted.

RM Report No.
RiDoD provides the RM Report No.

Date of Survey
On this date, the RM survey took place.


GERLING
Contact Privacy Help Manual
IP Document Center
IP No.: 6666
IP Name: Mustermann AG|6666
Producing Office: Branch Leipzig
Policy Documents
Risk Engineering Reports
Functions
Year
Risk Country
Risk Location
Doc. Type
Policy No.
RM Report No.
Date of Survey
of
to
Refresh
(553 KB) 2007 China Lo Jinwan, PRC, Town City, Prop VN 99 99-11-1439/07 22.01.2007
(338 KB) 2007 China Lo Jinwan, PRC, Town City, Prop VN 99 99-11-1439/07 22.01.2007
(590 KB) 2007 Germany D-59223 Dorf Prop GK 99 99-11-0101/07 09.01.2007
(413 KB) 2007 Germany D-59223 Dorf Prop VN 99 99-11-0101/07 09.01.2007
(429 KB) 2007 Germany D-83543 Neustadt Prop VN 99 99-11-0993/07 28.01.2007
Files 1 to 5 of 5
Logout
Back
Contact Privacy Help Manual

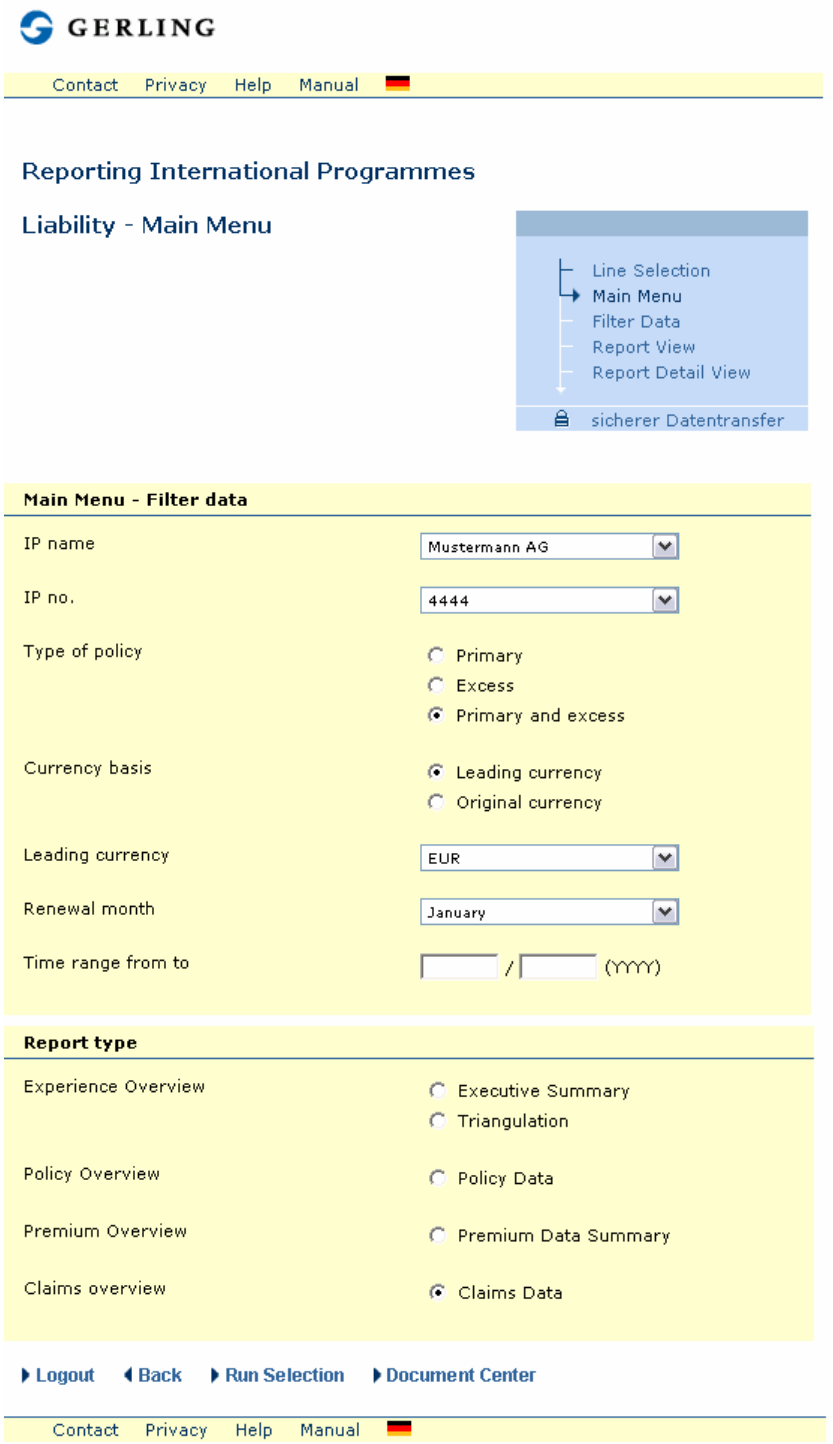
6 Line: Liability

The following section describes the functions of the International Programme Liability.

*Terms are explained in the **online help**.*

Reporting International Programmes can provide summaries of both primary and excess policies.

Main Menu



In the main menu you can select the criteria for the desired report using the dropdown menus. Liability-specific selection criteria are now shown in addition to those listed under section 4.

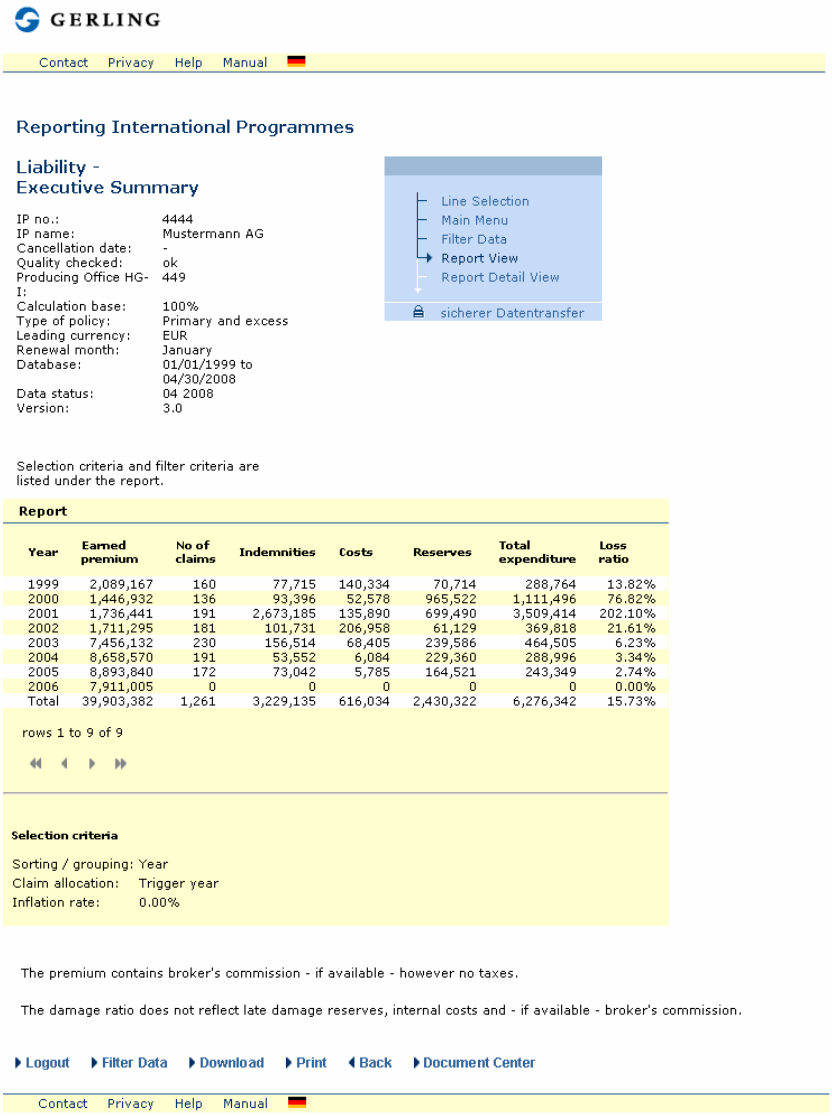
Policy Type

The policy can be concluded as **"Primary"** (HG-I holds the primary share of the risk) or as **"Excess"** (HG-I holds a secondary share of the risk). Choose the appropriate policy type from the menu. It is also possible to display data on **primary and excess** coverage together.

Report Types (Special Report)

The loss triangulation view allocates provisions for outstanding claims and paid indemnities to the insurance period in which they actually occurred. Furthermore, you can see here the year in which a claim was registered (Registered Year). The loss triangulation enables you to assess the risk of belated claims existing in your portfolio, i.e. with an eye to the period between occurrence and registration of a claim. This portfolio-view is also called the "run-off triangle".

Executive Summary


GERLING
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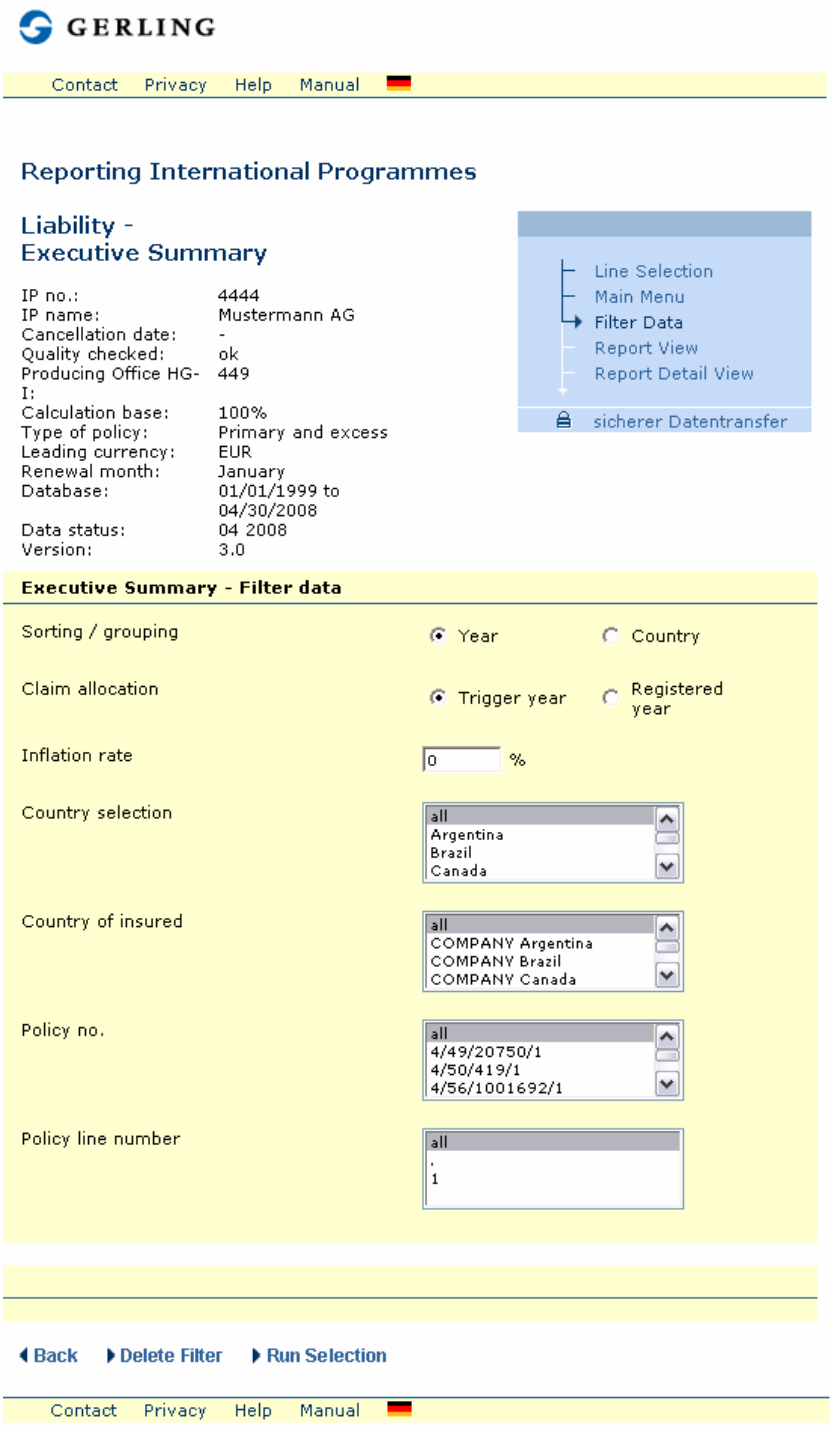
Reporting International Programmes
Liability -
Executive Summary
IP no.: 4444
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: 449
Calculation base: 100%
Type of policy: Primary and excess
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Year | Earned premium | No of claims | Indemnities | Costs | Reserves | Total expenditure | Loss ratio
1999 | 2,089,167 | 160 | 77,715 | 140,334 | 70,714 | 288,764 | 13.82%
2000 | 1,446,932 | 136 | 93,396 | 52,578 | 965,522 | 1,111,496 | 76.82%
2001 | 1,736,441 | 191 | 2,673,185 | 135,890 | 699,490 | 3,509,414 | 202.10%
2002 | 1,711,295 | 181 | 101,731 | 206,958 | 61,129 | 369,818 | 21.61%
2003 | 7,456,132 | 230 | 156,514 | 68,405 | 239,586 | 464,505 | 6.23%
2004 | 8,658,570 | 191 | 53,552 | 6,084 | 229,360 | 288,996 | 3.34%
2005 | 8,893,840 | 172 | 73,042 | 5,785 | 164,521 | 243,349 | 2.74%
2006 | 7,911,005 | 0 | 0 | 0 | 0 | 0 | 0.00%
Total | 39,903,382 | 1,261 | 3,229,135 | 616,034 | 2,430,322 | 6,276,342 | 15.73%
rows 1 to 9 of 9
Selection criteria
Sorting / grouping: Year
Claim allocation: Trigger year
Inflation rate: 0.00%
The premium contains broker's commission - if available - however no taxes.
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Executive Summary** provides an overall summary of the selected International Programme. This view displays booked premiums, the number of claims, paid indemnities, claim settlement costs and individual loss reserves for specific years or countries. Definitions of the various items can be found in the **online help**.

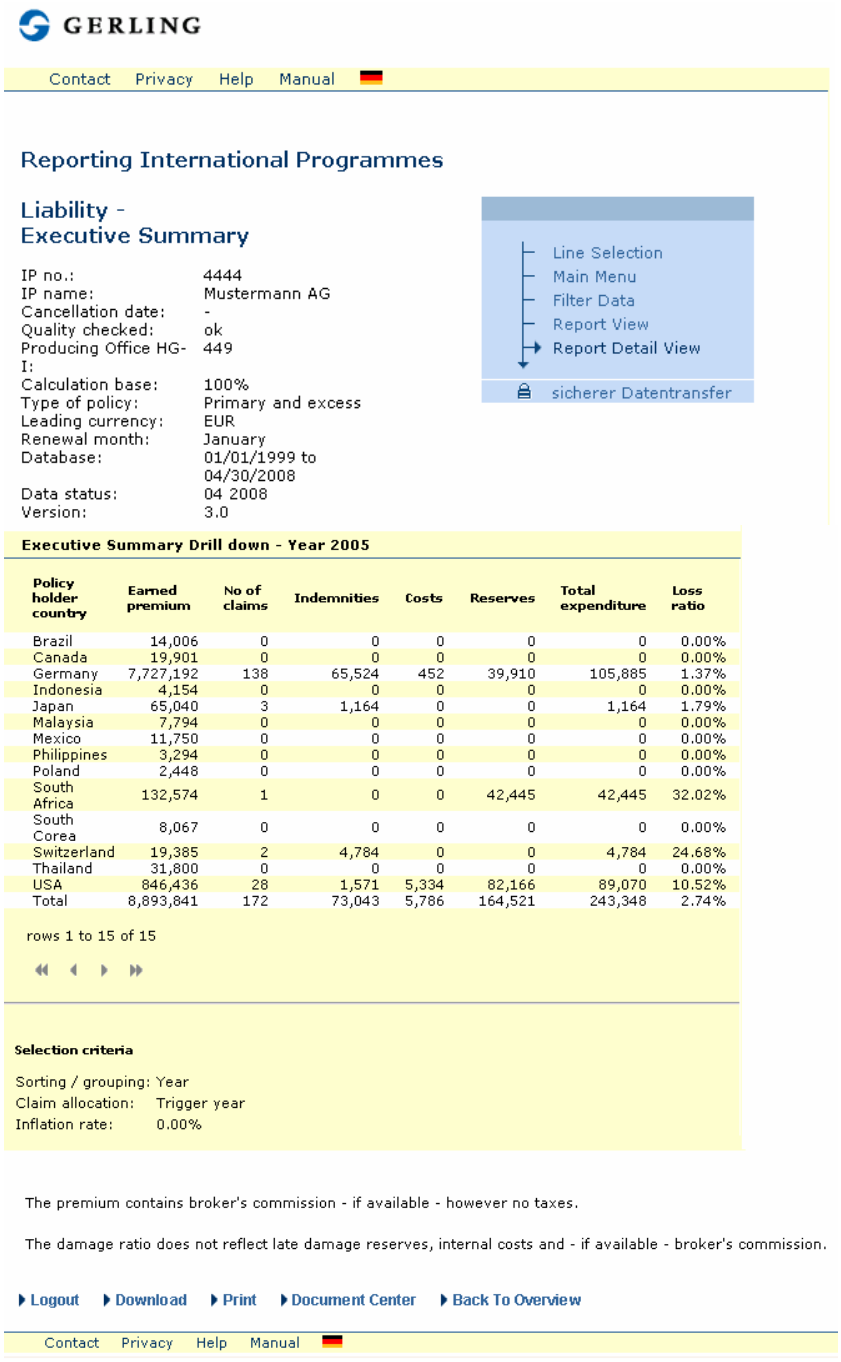
All data is updated and checked for quality monthly. **"Last update of data:"** indicates when the data was most recently updated.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

Further selections can be made in the Executive Summary via the "**filter data**" button.



Click the line with the desired data set in the created report in order to access the detail view.



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Reporting International Programmes

Liability -
Executive Summary

Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer

IP no.:	4444
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Producing Office HG-I:	449
Calculation base:	100%
Type of policy:	Primary and excess
Leading currency:	EUR
Renewal month:	January
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Executive Summary Drill down - Year 2005

Policy holder country	Earned premium	No of claims	Indemnities	Costs	Reserves	Total expenditure	Loss ratio
Brazil	14,006	0	0	0	0	0	0.00%
Canada	19,901	0	0	0	0	0	0.00%
Germany	7,727,192	138	65,524	452	39,910	105,885	1.37%
Indonesia	4,154	0	0	0	0	0	0.00%
Japan	65,040	3	1,164	0	0	1,164	1.79%
Malaysia	7,794	0	0	0	0	0	0.00%
Mexico	11,750	0	0	0	0	0	0.00%
Philippines	3,294	0	0	0	0	0	0.00%
Poland	2,448	0	0	0	0	0	0.00%
South Africa	132,574	1	0	0	42,445	42,445	32.02%
South Corea	8,067	0	0	0	0	0	0.00%
Switzerland	19,385	2	4,784	0	0	4,784	24.68%
Thailand	31,800	0	0	0	0	0	0.00%
USA	846,436	28	1,571	5,334	82,166	89,070	10.52%
Total	8,893,841	172	73,043	5,786	164,521	243,348	2.74%

rows 1 to 15 of 15

Selection criteria

Sorting / grouping: Year
Claim allocation: Trigger year
Inflation rate: 0.00%

The premium contains broker's commission - if available - however no taxes.

The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.

Logout Download Print Document Center Back To Overview

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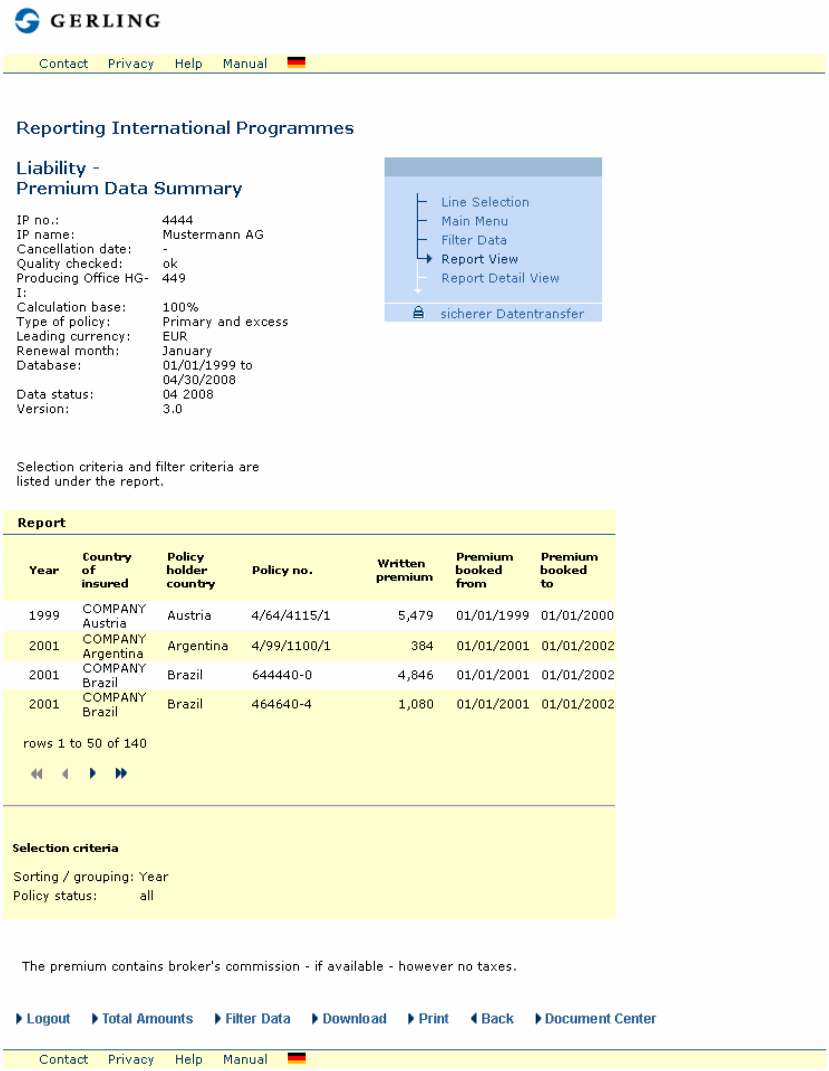
This will give you an accurate overview of the data set in question.

Premium Data Summary

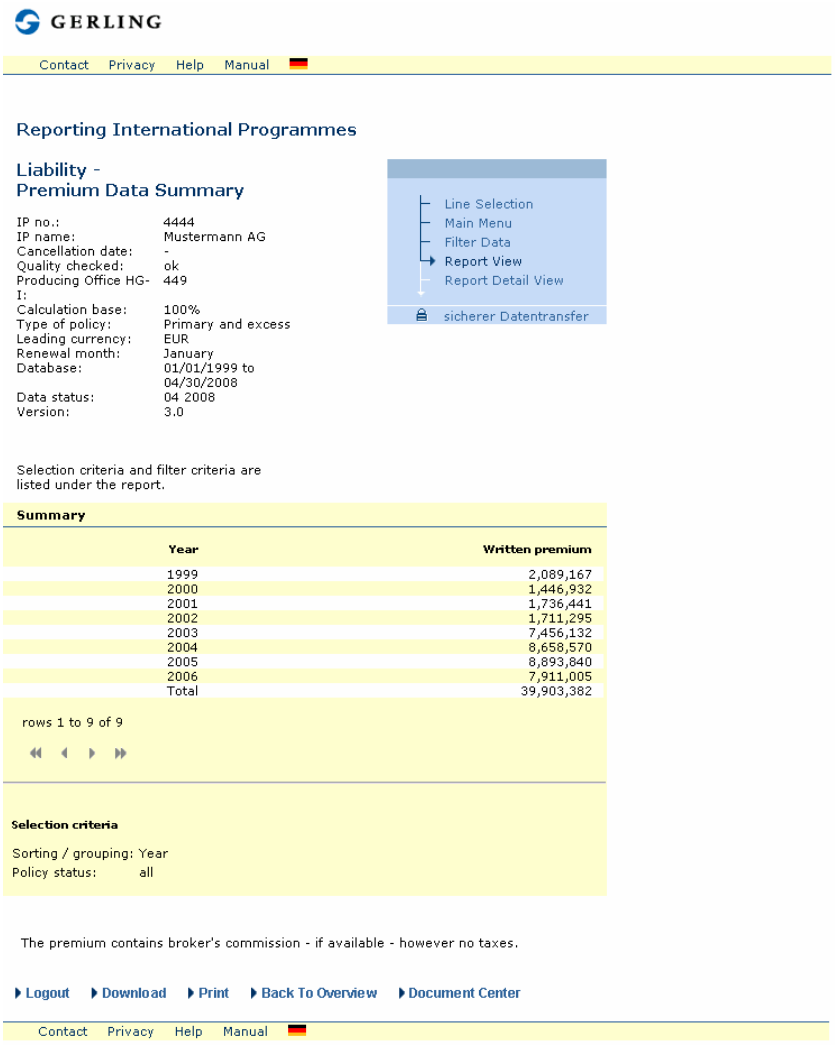

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Liability -
Premium Data Summary
IP no.: 4444
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: 449
Calculation base: 100%
Type of policy: Primary and excess
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Year | Country of insured | Policy holder country | Policy no. | Written premium | Premium booked from | Premium booked to
1999 | COMPANY Austria | Austria | 4/64/4115/1 | 5,479 | 01/01/1999 | 01/01/2000
2001 | COMPANY Argentina | Argentina | 4/99/1100/1 | 384 | 01/01/2001 | 01/01/2002
2001 | COMPANY Brazil | Brazil | 644440-0 | 4,846 | 01/01/2001 | 01/01/2002
2001 | COMPANY Brazil | Brazil | 464640-4 | 1,080 | 01/01/2001 | 01/01/2002
rows 1 to 50 of 140
Selection criteria
Sorting / grouping: Year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Premium Data Summary** view gives you a summary of all premium bookings in the selected International Programme. Each booking is displayed in the currency previously chosen in the main menu.

The **Renewal Month** should be set to the month in which your International Programme begins. Calculations are made from the first day of the selected month. This setting allocates the premiums and claims to the correct insurance period.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.
Via the button "Total Amounts", you will reach the following view:


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Liability -
Premium Data Summary
IP no.: 4444
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: 449
Calculation base: 100%
Type of policy: Primary and excess
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Summary
Year
Written premium
1999 2,089,167
2000 1,446,932
2001 1,736,441
2002 1,711,295
2003 7,456,132
2004 8,658,570
2005 8,893,840
2006 7,911,005
Total 39,903,382
rows 1 to 9 of 9
Selection criteria
Sorting / grouping: Year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Download Print Back To Overview Document Center
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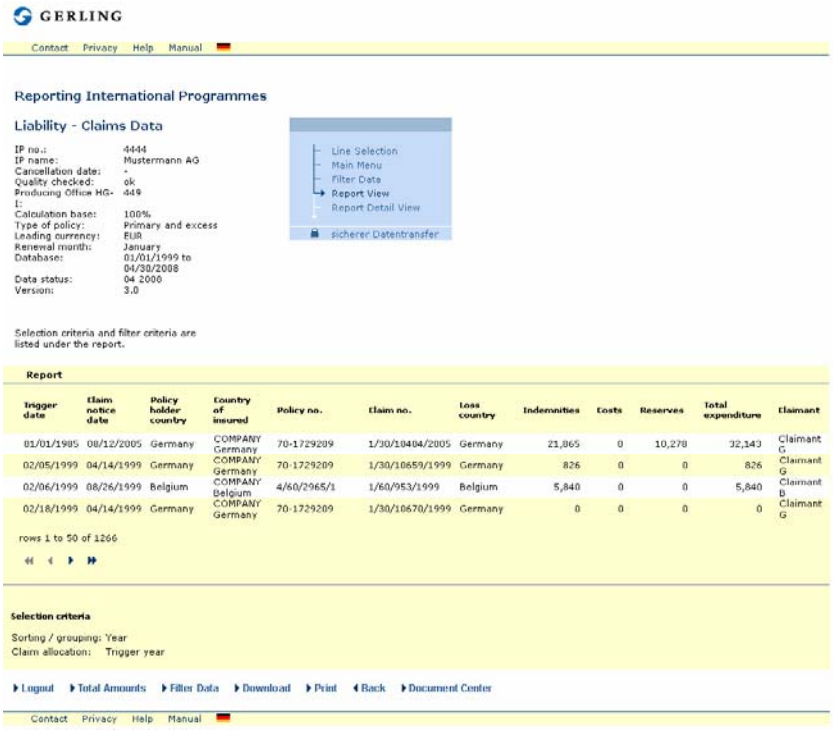
Claims Data

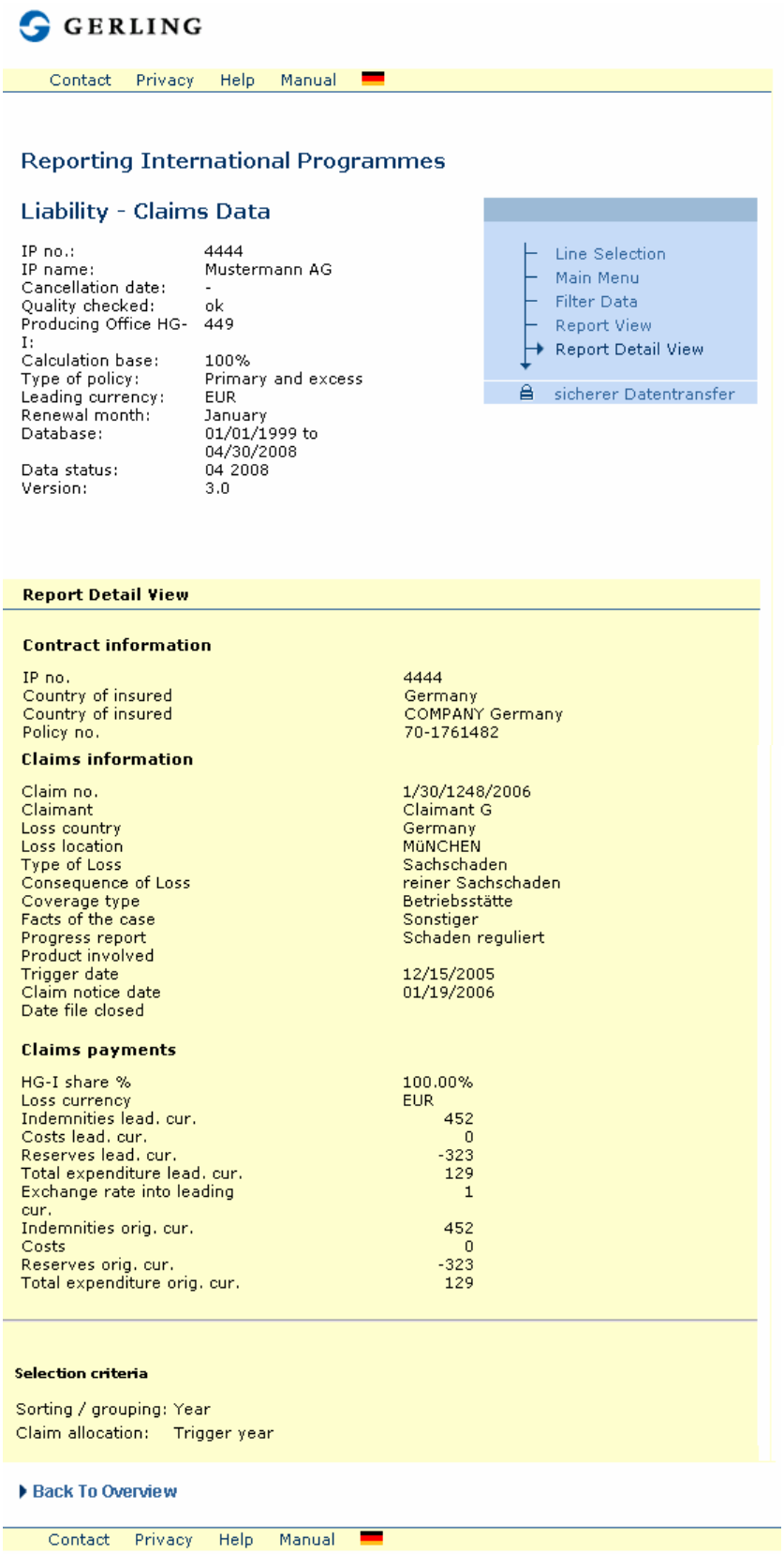

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Liability - Claims Data
IP no.: 4444
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: 449
Calculation base: 100%
Type of policy: Primary and excess
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2000
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Trigger date | Claim notice date | Policy holder country | Country of insured | Policy no. | Claim no. | Loss country | Indemnities | Costs | Reserves | Total expenditure | Claimant
01/01/1985 08/12/2005 Germany COMPANY Germany 70-1729209 1/30/10404/2005 Germany 21,865 0 10,278 32,143 Claimant G
02/05/1999 04/14/1999 Germany COMPANY Germany 70-1729209 1/30/10659/1999 Germany 826 0 0 826 Claimant G
02/06/1999 08/26/1999 Belgium COMPANY Belgium 4/60/2965/1 1/60/953/1999 Belgium 5,840 0 0 5,840 Claimant B
02/18/1999 04/14/1999 Germany COMPANY Germany 70-1729209 1/30/10670/1999 Germany 0 0 0 0 Claimant G
rows 1 to 50 of 1266
Selection criteria
Sorting / grouping: Year
Claim allocation: Trigger year
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Claims Data** view provides a summary of all claims that occurred for your International Programme. Negative indemnities may arise, for example due to exchange-rate fluctuations in case of regress.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**", you can make further selections or filter the data.

You again have the possibility here to display a detail view.



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Reporting International Programmes

Liability - Claims Data

IP no.:	4444
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Producing Office HG-I:	449
Calculation base:	100%
Type of policy:	Primary and excess
Leading currency:	EUR
Renewal month:	January
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View

sicherer Datentransfer

Report Detail View

Contract information

IP no.	4444
Country of insured	Germany
Country of insured	COMPANY Germany
Policy no.	70-1761482

Claims information

Claim no.	1/30/1248/2006
Claimant	Claimant G
Loss country	Germany
Loss location	MüNCHEN
Type of Loss	Sachschaden
Consequence of Loss	reiner Sachschaden
Coverage type	Betriebsstätte
Facts of the case	Sonstiger
Progress report	Schaden reguliert
Product involved	
Trigger date	12/15/2005
Claim notice date	01/19/2006
Date file closed	

Claims payments

HG-I share %	100.00%
Loss currency	EUR
Indemnities lead. cur.	452
Costs lead. cur.	0
Reserves lead. cur.	-323
Total expenditure lead. cur.	129
Exchange rate into leading cur.	1
Indemnities orig. cur.	452
Costs	0
Reserves orig. cur.	-323
Total expenditure orig. cur.	129

Selection criteria

Sorting / grouping: Year
Claim allocation: Trigger year

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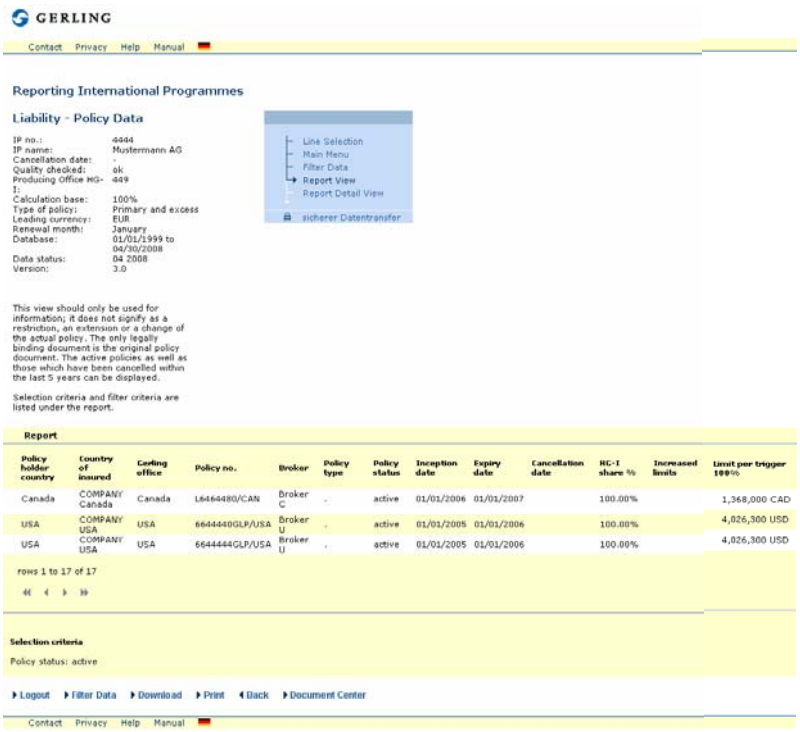
Policy Data

The **Policy Data** view shows all the active policies of your International Programme as well as those cancelled within the last five years. Please note, however, that premiums and claims are shown from 01.01.1999 onwards. You can also restrict the view to specific countries or years.


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Liability - Policy Data
IP no.: 4444
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: 449
Calculation base: 100%
Type of policy: Primary and excess
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
This view should only be used for information; it does not signify as a restriction, an extension or a change of the actual policy. The only legally binding document is the original policy document. The active policies as well as those which have been cancelled within the last 5 years can be displayed.
Selection criteria and filter criteria are listed under the report.
Report
Policy holder country
Country of insured
Ceding office
Policy no.
Broker
Policy type
Policy status
Inception date
Expiry date
Cancellation date
HG-I share %
Increased limits
Limit per trigger 100%
Canada COMPANY Canada Canada L6464480/CAN Broker C active 01/01/2006 01/01/2007 100.00% 1,368,000 CAD
USA COMPANY USA USA 6644440GLP/USA Broker U active 01/01/2005 01/01/2006 100.00% 4,026,300 USD
USA COMPANY USA USA 6644444GLP/USA Broker U active 01/01/2005 01/01/2006 100.00% 4,026,300 USD
rows 1 to 17 of 17
Selection criteria
Policy status: active
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

Here too you can display a detail view of the policies.

7 Line: Property

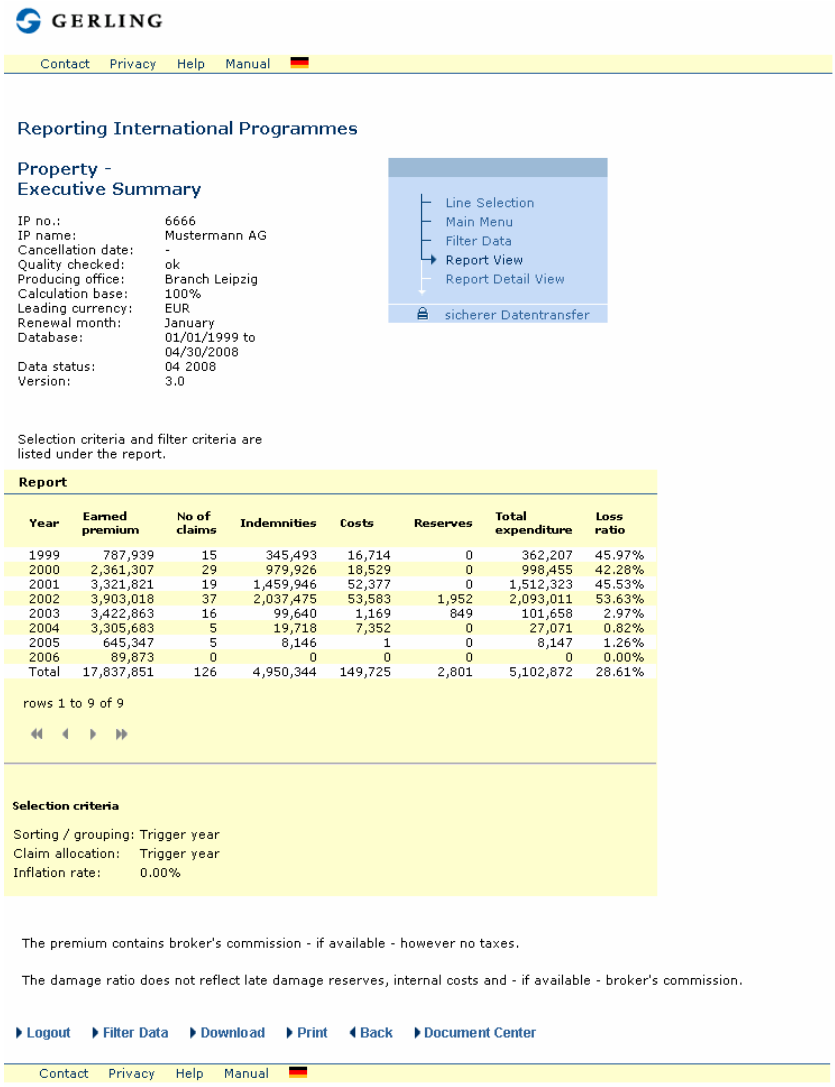
The following section describes the functions of the International Programme Property.

*Terms are explained in the **online help**.*

Main Menu

In the main menu you can select the criteria for the desired report.

Executive Summary


GERLING

Contact Privacy Help Manual

Reporting International Programmes

Property -
Executive Summary

IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer

Selection criteria and filter criteria are listed under the report.

Report

Year	Earned premium	No of claims	Indemnities	Costs	Reserves	Total expenditure	Loss ratio
1999	787,939	15	345,493	16,714	0	362,207	45.97%
2000	2,361,307	29	979,926	18,529	0	998,455	42.28%
2001	3,321,821	19	1,459,946	52,377	0	1,512,323	45.53%
2002	3,903,018	37	2,037,475	53,583	1,952	2,093,011	53.63%
2003	3,422,863	16	99,640	1,169	849	101,658	2.97%
2004	3,305,683	5	19,718	7,352	0	27,071	0.82%
2005	645,347	5	8,146	1	0	8,147	1.26%
2006	89,873	0	0	0	0	0	0.00%
Total	17,837,851	126	4,950,344	149,725	2,801	5,102,872	28.61%

rows 1 to 9 of 9

Selection criteria

Sorting / grouping: Trigger year
Claim allocation: Trigger year
Inflation rate: 0.00%

The premium contains broker's commission - if available - however no taxes.

The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.

Logout Filter Data Download Print Back Document Center

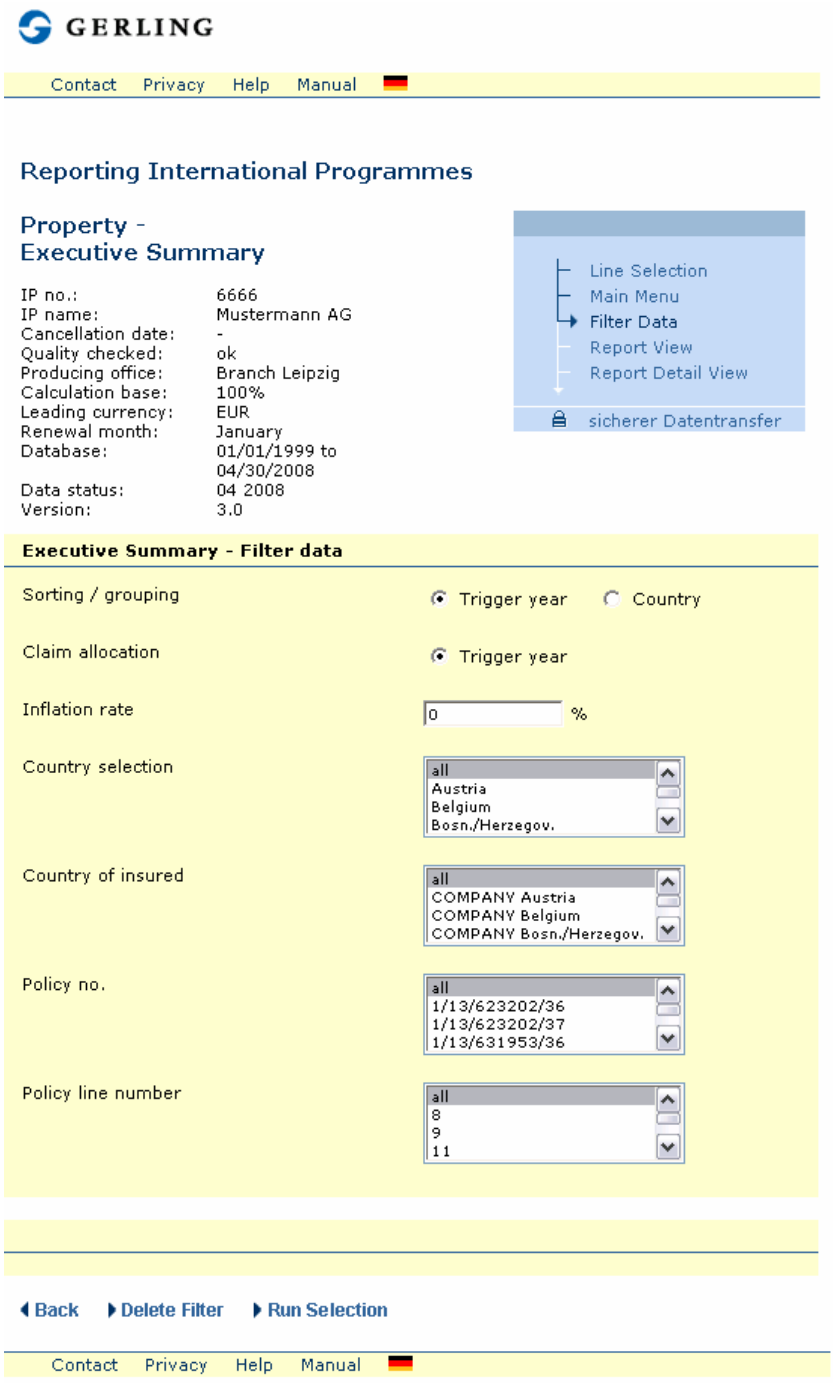
Contact Privacy Help Manual

The **Executive Summary** provides an overall summary of the selected International Programme. This view displays booked premiums, the number of claims, paid indemnities, claim settlement costs and individual loss reserves for specific years or countries. Definitions of the various items can be found in the **online help**.

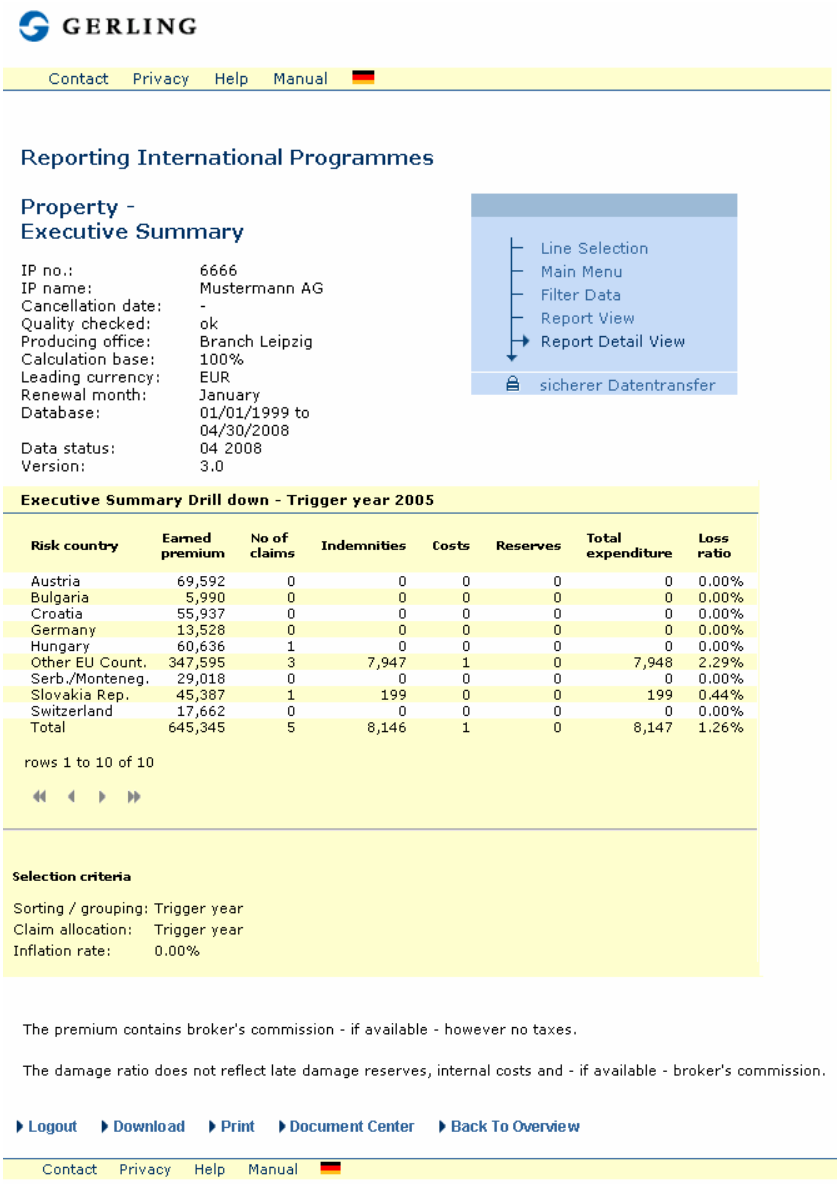
All data is updated and checked for quality monthly. **"Last update of data:"** indicates when the data was most recently updated.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

Further selections can be made in the Executive Summary via the "**filter data**" button.



Click the line with the desired data set in the created report in order to access the detail view.



GERLING

Contact Privacy Help Manual

Reporting International Programmes

Property -
Executive Summary

IP no.:	6666
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Producing office:	Branch Leipzig
Calculation base:	100%
Leading currency:	EUR
Renewal month:	January
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer

Executive Summary Drill down - Trigger year 2005

Risk country	Earned premium	No of claims	Indemnities	Costs	Reserves	Total expenditure	Loss ratio
Austria	69,592	0	0	0	0	0	0.00%
Bulgaria	5,990	0	0	0	0	0	0.00%
Croatia	55,937	0	0	0	0	0	0.00%
Germany	13,528	0	0	0	0	0	0.00%
Hungary	60,636	1	0	0	0	0	0.00%
Other EU Count.	347,595	3	7,947	1	0	7,948	2.29%
Serb./Monteneg.	29,018	0	0	0	0	0	0.00%
Slovakia Rep.	45,387	1	199	0	0	199	0.44%
Switzerland	17,662	0	0	0	0	0	0.00%
Total	645,345	5	8,146	1	0	8,147	1.26%

rows 1 to 10 of 10

Selection criteria

Sorting / grouping: Trigger year
Claim allocation: Trigger year
Inflation rate: 0.00%

The premium contains broker's commission - if available - however no taxes.

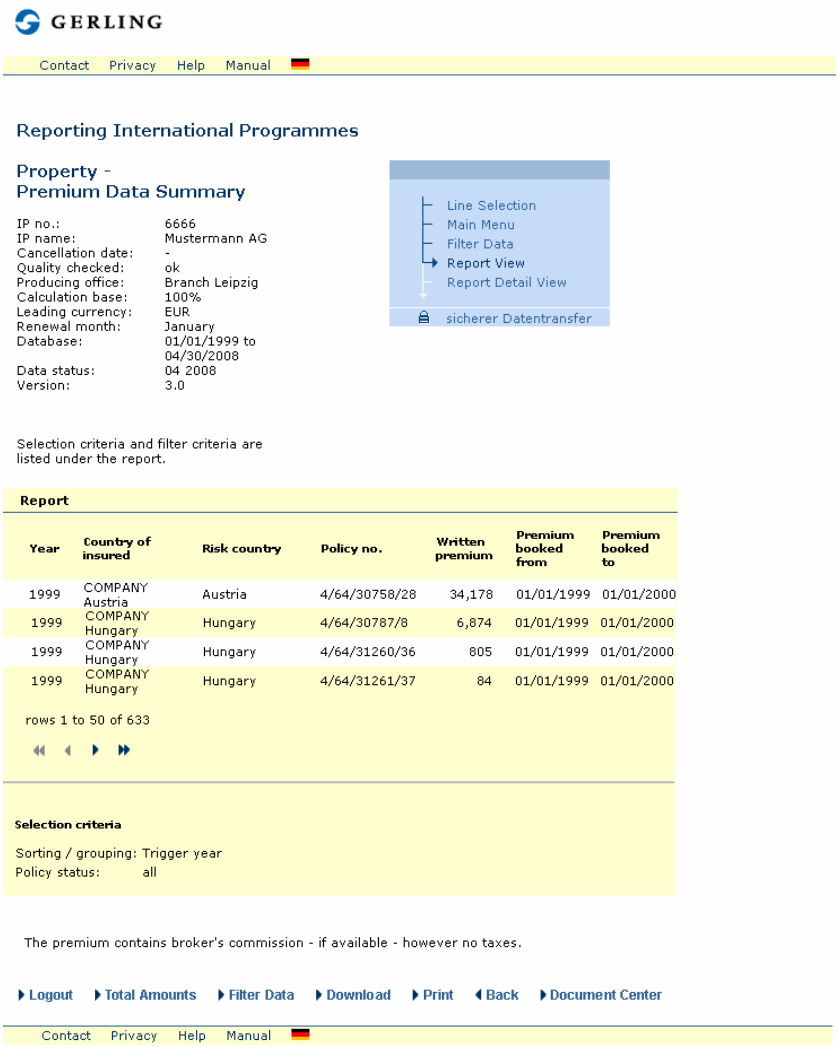
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.

Logout Download Print Document Center Back To Overview

Contact Privacy Help Manual

This will give you an accurate overview of the data set in question.

Premium Data Summary


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property -
Premium Data Summary
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Year | Country of insured | Risk country | Policy no. | Written premium | Premium booked from | Premium booked to
1999 | COMPANY Austria | Austria | 4/64/30758/28 | 34,178 | 01/01/1999 | 01/01/2000
1999 | COMPANY Hungary | Hungary | 4/64/30787/8 | 6,874 | 01/01/1999 | 01/01/2000
1999 | COMPANY Hungary | Hungary | 4/64/31260/36 | 805 | 01/01/1999 | 01/01/2000
1999 | COMPANY Hungary | Hungary | 4/64/31261/37 | 84 | 01/01/1999 | 01/01/2000
rows 1 to 50 of 633
Selection criteria
Sorting / grouping: Trigger year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

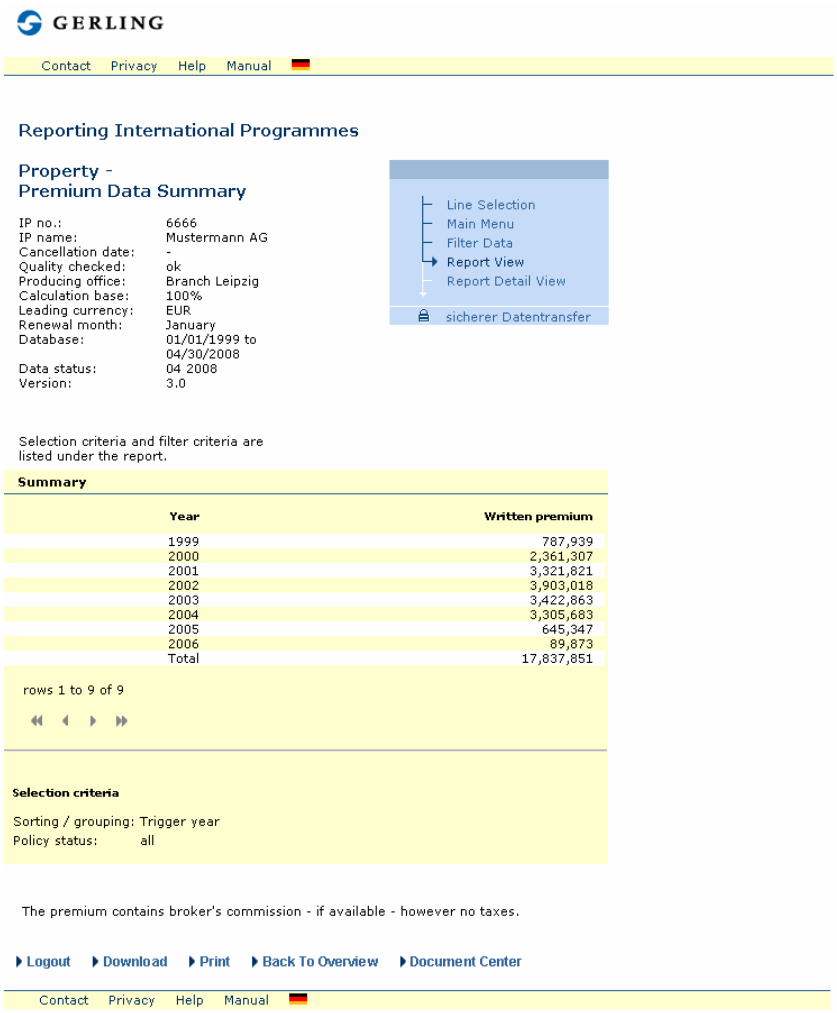
The **Premium Data Summary** view gives you a summary of the total allocated premiums on a policy or year basis for the selected International Programme. The premiums are displayed in the currency previously chosen in the main menu.

The **Renewal Month** should be set to the month in which your International Programme begins. Calculations are made from the first day of the selected month. This setting allocates the premiums and claims to the correct insurance period.

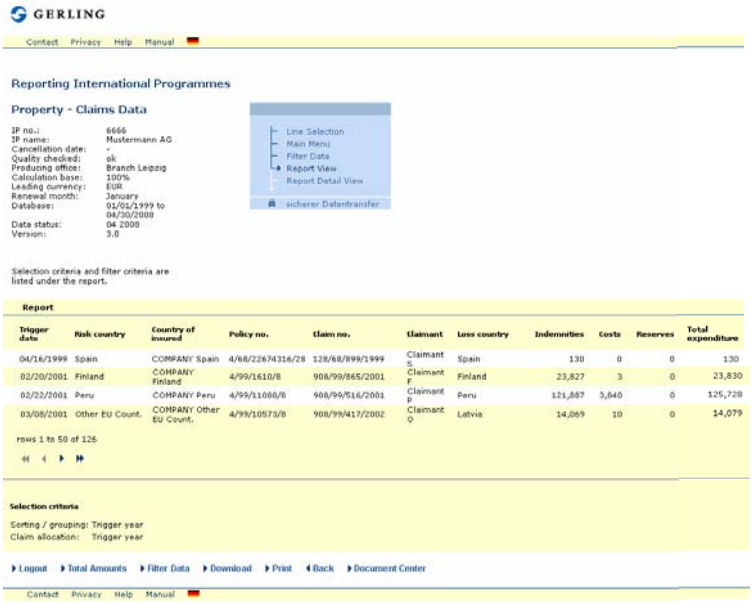
All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

Via the button "Total Amounts", you will reach the following view:


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property -
Premium Data Summary
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Summary
Year
Written premium
1999 787,939
2000 2,361,307
2001 3,321,821
2002 3,903,018
2003 3,422,863
2004 3,305,683
2005 645,347
2006 89,873
Total 17,837,851
rows 1 to 9 of 9
Selection criteria
Sorting / grouping: Trigger year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Download Print Back To Overview Document Center
Contact Privacy Help Manual

Claims Data

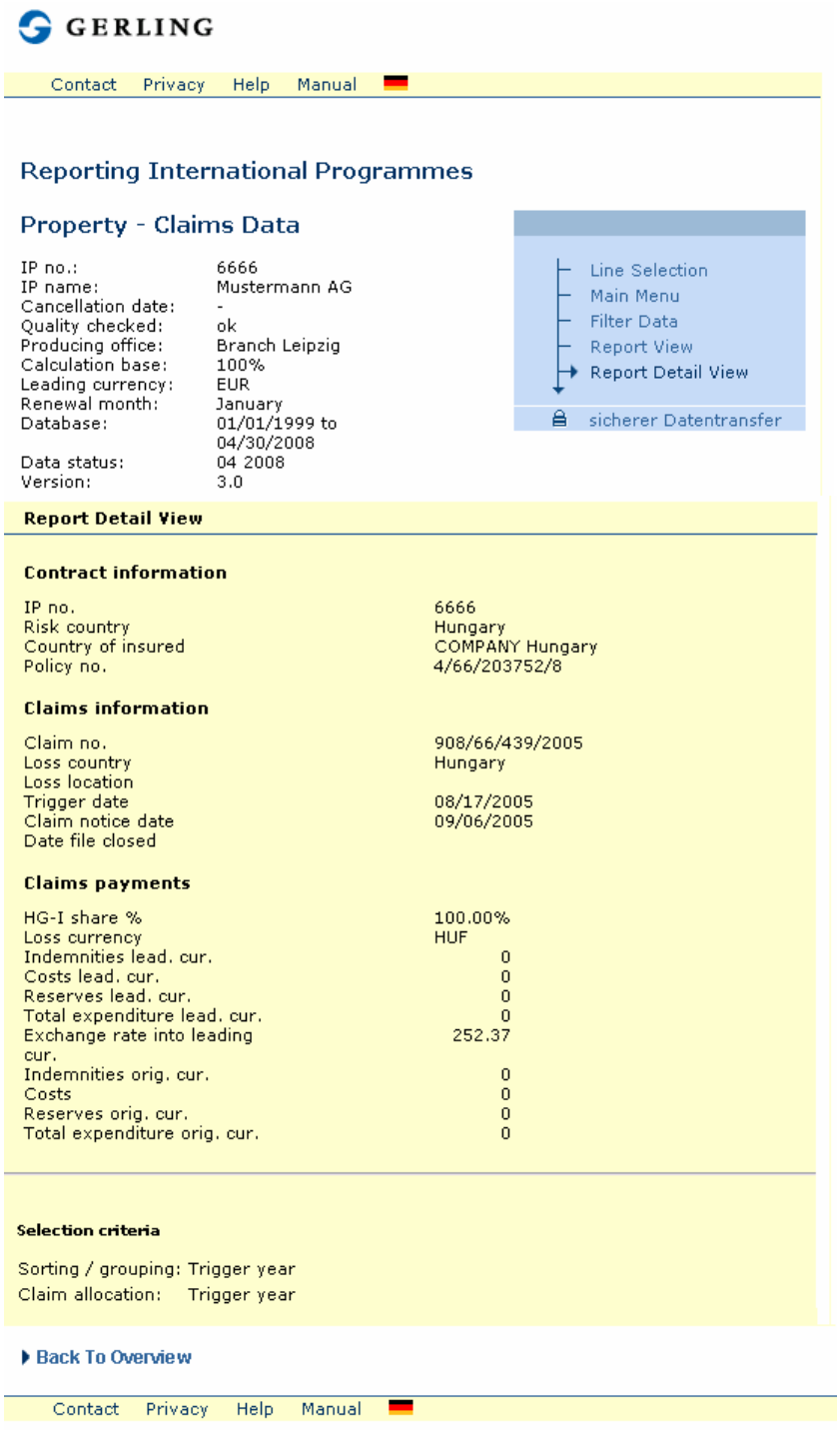

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property - Claims Data
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Trigger date | Risk country | Country of insured | Policy no. | claim no. | claimant | Loss country | Indemnities | Costs | Reserves | Total expenditure
04/16/1999 | Spain | COMPANY Spain | 4/68/22674316/28 | 128/68/899/1999 | Claimant S | Spain | 130 | 0 | 0 | 130
02/20/2001 | Finland | COMPANY Finland | 4/99/1610/8 | 908/99/865/2001 | Claimant F | Finland | 23,827 | 3 | 0 | 23,830
02/22/2001 | Peru | COMPANY Peru | 4/99/11000/8 | 908/99/516/2001 | Claimant P | Peru | 121,887 | 3,840 | 0 | 125,728
03/08/2001 | Other EU Count. | COMPANY Other EU Count. | 4/99/10573/8 | 908/99/417/2002 | Claimant O | Latvia | 14,069 | 10 | 0 | 14,079
rows 1 to 50 of 126
Selection criteria
Sorting / grouping: Trigger year
Claim allocation: Trigger year
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Claims Data** view provides a summary of all claims that occurred for your International Programme. Negative indemnities may arise, for example due to exchange-rate fluctuations in case of regress.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

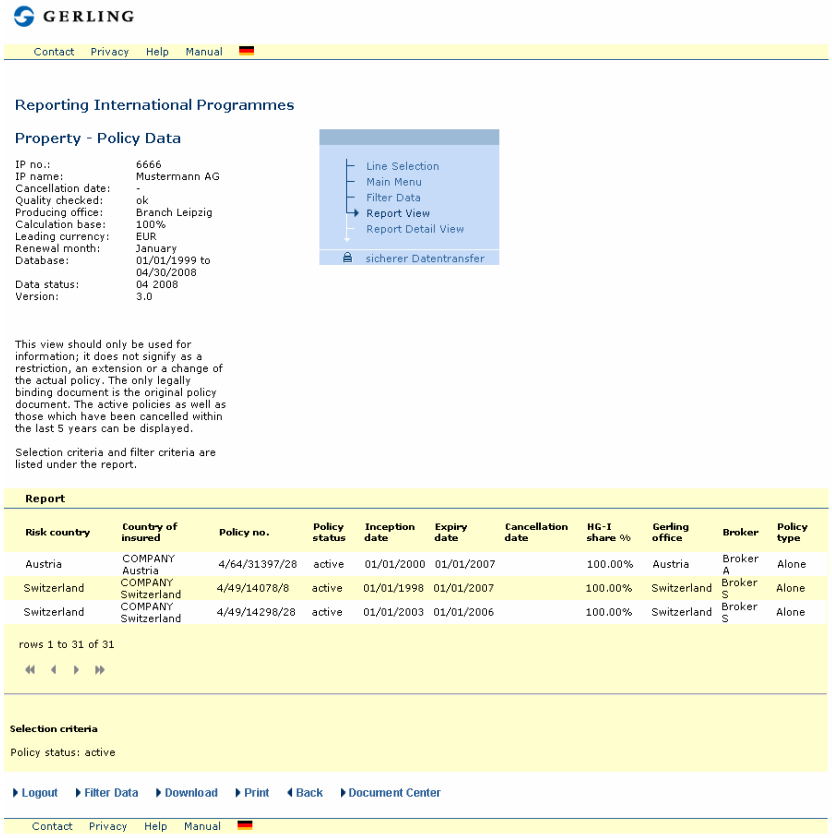
By clicking "**filter data**" you can make further selections or filter the data.

Here too you have the possibility to display a detail view.


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property - Claims Data
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Report Detail View
Contract information
IP no. 6666
Risk country Hungary
Country of insured COMPANY Hungary
Policy no. 4/66/203752/8
Claims information
Claim no. 908/66/439/2005
Loss country Hungary
Loss location
Trigger date 08/17/2005
Claim notice date 09/06/2005
Date file closed
Claims payments
HG-I share % 100.00%
Loss currency HUF
Indemnities lead. cur. 0
Costs lead. cur. 0
Reserves lead. cur. 0
Total expenditure lead. cur. 0
Exchange rate into leading cur. 252.37
Indemnities orig. cur. 0
Costs 0
Reserves orig. cur. 0
Total expenditure orig. cur. 0
Selection criteria
Sorting / grouping: Trigger year
Claim allocation: Trigger year
Back To Overview
Contact Privacy Help Manual

Policy Data

The **Policy Data** view shows all the active policies of your International Programme as well as those cancelled within the last "five years". Premiums and claims, however, are shown from 01.01.1999 onwards. You can also restrict the view to specific countries or years.


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property - Policy Data
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
This view should only be used for information; it does not signify as a restriction, an extension or a change of the actual policy. The only legally binding document is the original policy document. The active policies as well as those which have been cancelled within the last 5 years can be displayed.
Selection criteria and filter criteria are listed under the report.
Report
Risk country | Country of insured | Policy no. | Policy status | Inception date | Expiry date | Cancellation date | HG-I share % | Gerling office | Broker | Policy type
Austria | COMPANY Austria | 4/64/31397/28 | active | 01/01/2000 | 01/01/2007 | | 100.00% | Austria | Broker A | Alone
Switzerland | COMPANY Switzerland | 4/49/14078/8 | active | 01/01/1998 | 01/01/2007 | | 100.00% | Switzerland | Broker S | Alone
Switzerland | COMPANY Switzerland | 4/49/14298/28 | active | 01/01/2003 | 01/01/2006 | | 100.00% | Switzerland | Broker S | Alone
rows 1 to 31 of 31
Selection criteria
Policy status: active
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

A detail view is also available here.

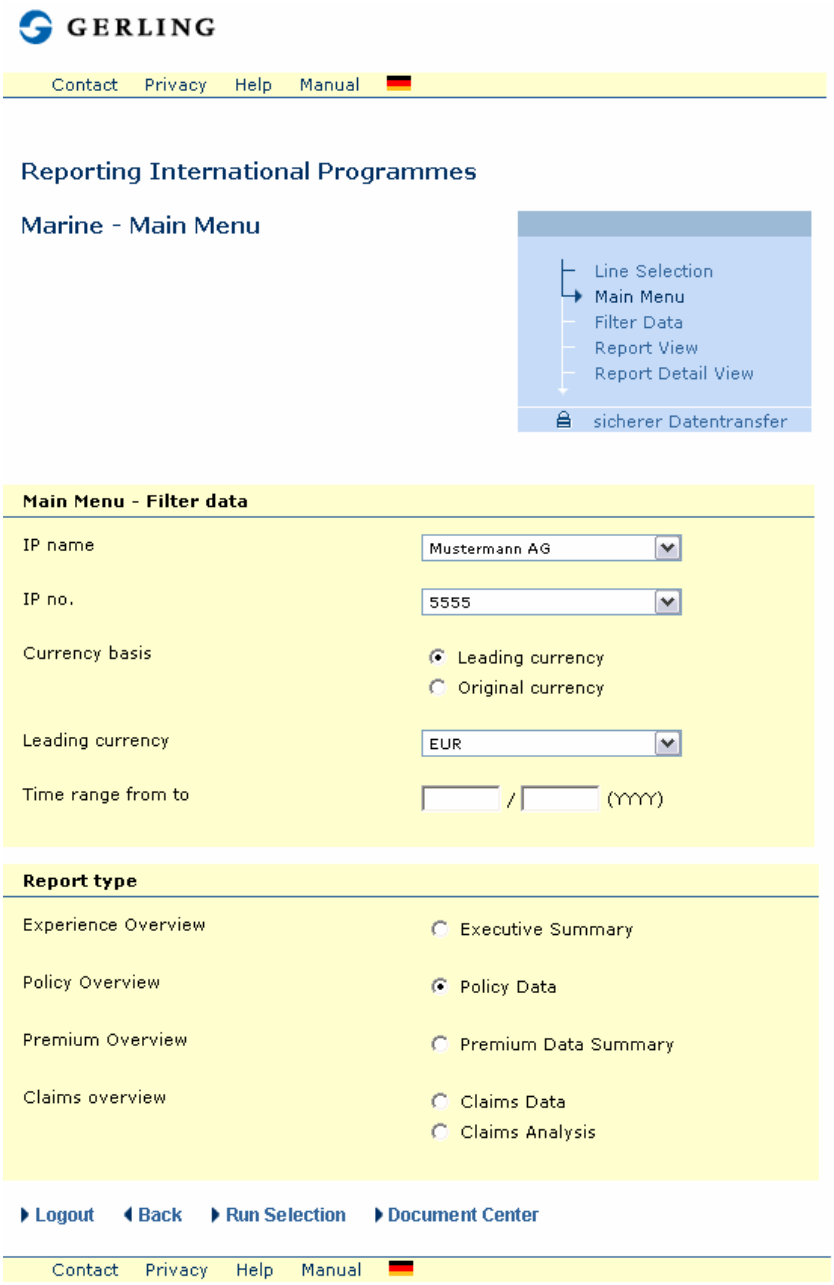
GERLING
Contact Privacy Help Manual
Reporting International Programmes
Property - Policy Data
IP no.: 6666
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Report Detail View
Contract information
IP no. 6666
Risk country Switzerland
Country of insured COMPANY Switzerland
Policy no. 4/49/14298/28
Policy status active
Policy period
Inception date 01/01/2003
Expiry date 01/01/2006
Cancellation date
Gerling share / co-insurance
Policy type Alone
HG-I share % 100.00%
Selection criteria
Policy status: active
Back To Overview
Contact Privacy Help Manual

8 Line: Marine

The following section describes the functions of the International Programme Marine.

*Terms are explained in the **online help**.*

Main Menu



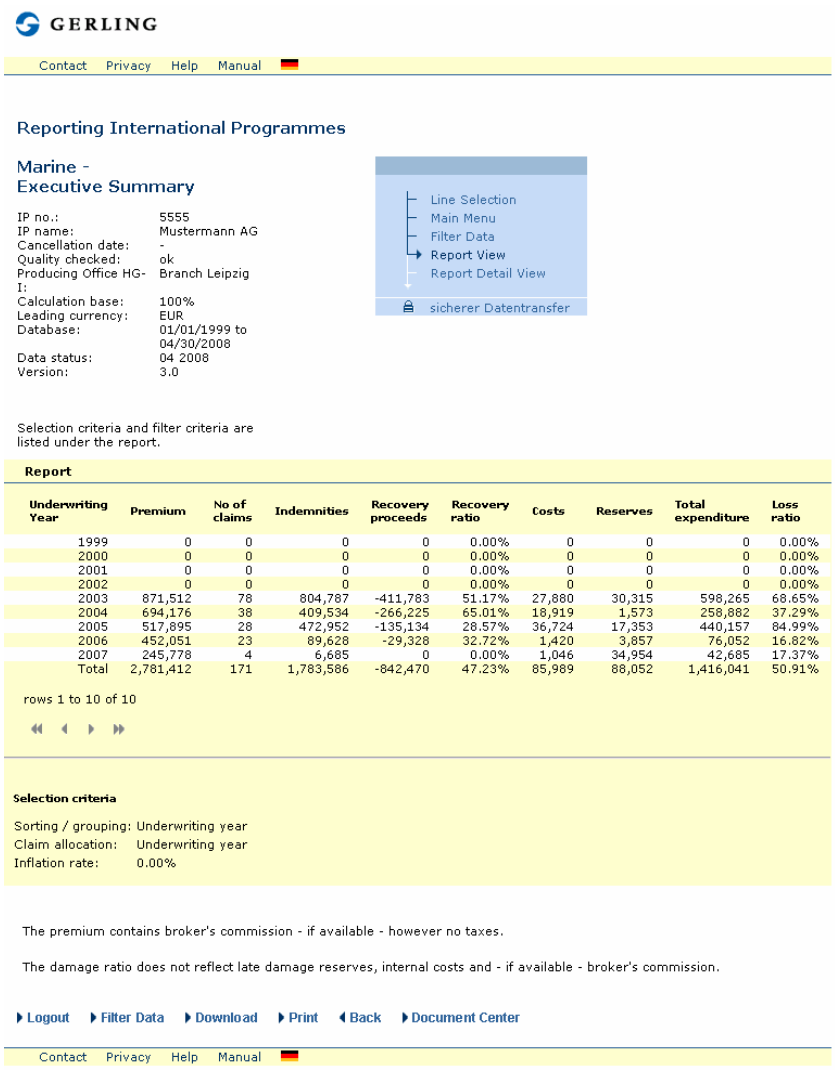
In the main menu you can select the criteria for the desired report.

Report Types

The **Executive Summary** gives you an overall summary of the entire International Programme. In the case of classical International Programmes, premium bookings are displayed from the year 2003 onwards. In the case of major customer relationships the figures for the last seven years are shown. Results from cancelled policies are included.

The **Claims Data** view gives you a summary of claims incurred with respect to individual insurance policies.

Executive Summary


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Marine -
Executive Summary
IP no.: 5555
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Underwriting Year | Premium | No of claims | Indemnities | Recovery proceeds | Recovery ratio | Costs | Reserves | Total expenditure | Loss ratio
1999 | 0 | 0 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00%
2000 | 0 | 0 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00%
2001 | 0 | 0 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00%
2002 | 0 | 0 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00%
2003 | 871,512 | 78 | 804,787 | -411,783 | 51.17% | 27,880 | 30,315 | 598,265 | 68.65%
2004 | 694,176 | 38 | 409,534 | -266,225 | 65.01% | 18,919 | 1,573 | 258,882 | 37.29%
2005 | 517,895 | 28 | 472,952 | -135,134 | 28.57% | 36,724 | 17,353 | 440,157 | 84.99%
2006 | 452,051 | 23 | 89,628 | -29,328 | 32.72% | 1,420 | 3,857 | 76,052 | 16.82%
2007 | 245,778 | 4 | 6,685 | 0 | 0.00% | 1,046 | 34,954 | 42,685 | 17.37%
Total | 2,781,412 | 171 | 1,783,586 | -842,470 | 47.23% | 85,989 | 88,052 | 1,416,041 | 50.91%
rows 1 to 10 of 10
Selection criteria
Sorting / grouping: Underwriting year
Claim allocation: Underwriting year
Inflation rate: 0.00%
The premium contains broker's commission - if available - however no taxes.
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

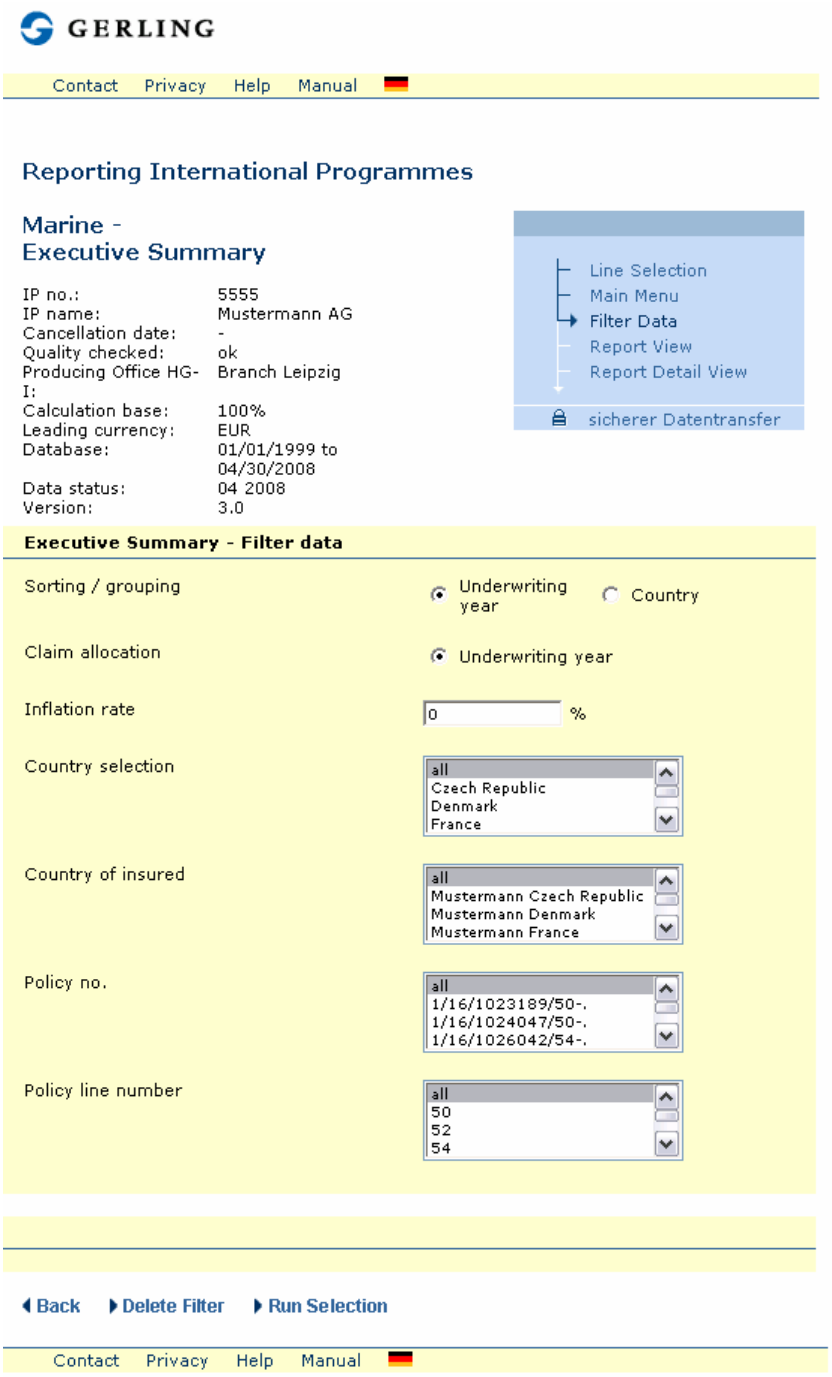
The **Executive Summary** provides an overall summary of the selected International Programme. Premiums, the number of

claims, paid indemnities, recovery proceeds as well as the recovery rate, settlement costs and claim reserves for individual years or countries are displayed in this view. Additionally, the corresponding total incurred expenditure and the loss ratio are shown. Definitions of the various items can be found in the **online help**.

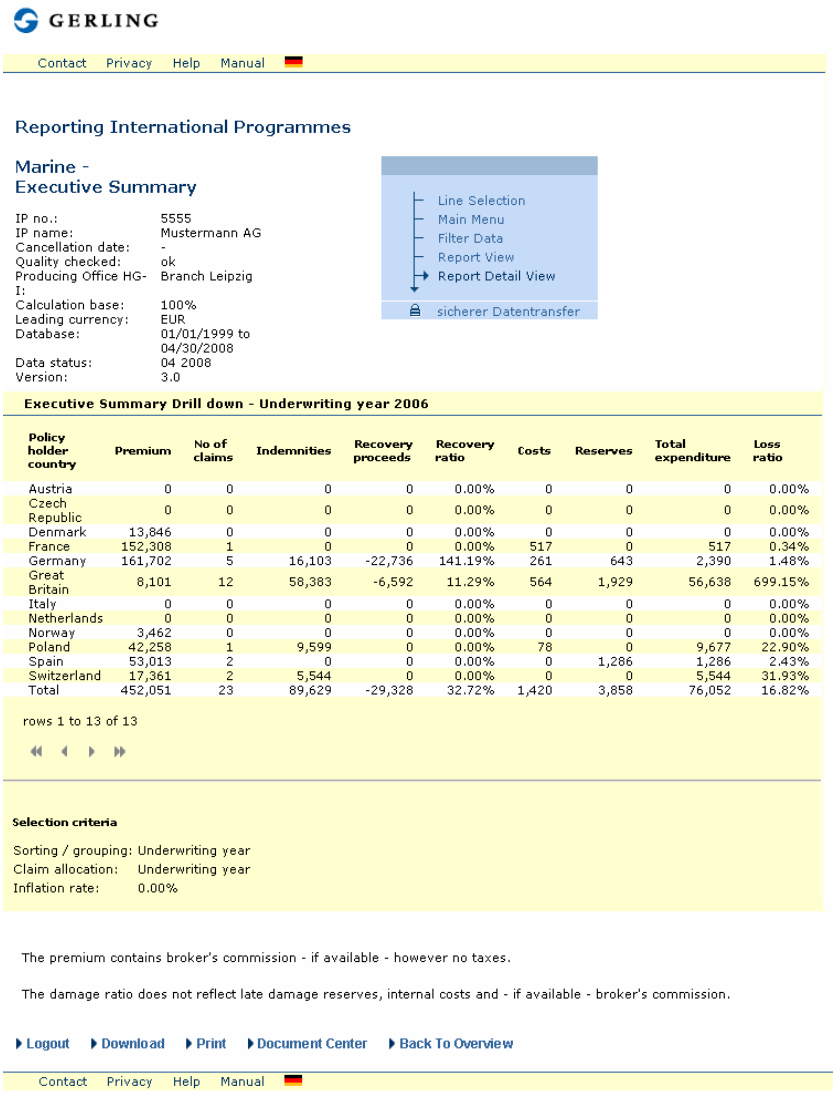
All data is updated and checked for quality monthly. **"Last update of data:"** indicates when the data was most recently updated.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

Further selections can be made in the Executive Summary via the "**filter data**" button.



Click the line with the desired data set in the created report in order to access the detail view.



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Reporting International Programmes

Marine -
Executive Summary

IP no.:	5555
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Producing Office HG-I:	Branch Leipzig
Calculation base:	100%
Leading currency:	EUR
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View

sicherer Datentransfer

Executive Summary Drill down - Underwriting year 2006

Policy holder country	Premium	No of claims	Indemnities	Recovery proceeds	Recovery ratio	Costs	Reserves	Total expenditure	Loss ratio
Austria	0	0	0	0	0.00%	0	0	0	0.00%
Czech Republic	0	0	0	0	0.00%	0	0	0	0.00%
Denmark	13,846	0	0	0	0.00%	0	0	0	0.00%
France	152,308	1	0	0	0.00%	517	0	517	0.34%
Germany	161,702	5	16,103	-22,736	141.19%	261	643	2,390	1.48%
Great Britain	8,101	12	58,383	-6,592	11.29%	564	1,929	56,638	699.15%
Italy	0	0	0	0	0.00%	0	0	0	0.00%
Netherlands	0	0	0	0	0.00%	0	0	0	0.00%
Norway	3,462	0	0	0	0.00%	0	0	0	0.00%
Poland	42,258	1	9,599	0	0.00%	78	0	9,677	22.90%
Spain	53,013	2	0	0	0.00%	0	1,286	1,286	2.43%
Switzerland	17,361	2	5,544	0	0.00%	0	0	5,544	31.93%
Total	452,051	23	89,629	-29,328	32.72%	1,420	3,858	76,052	16.82%

rows 1 to 13 of 13

Selection criteria

Sorting / grouping: Underwriting year
Claim allocation: Underwriting year
Inflation rate: 0.00%

The premium contains broker's commission - if available - however no taxes.

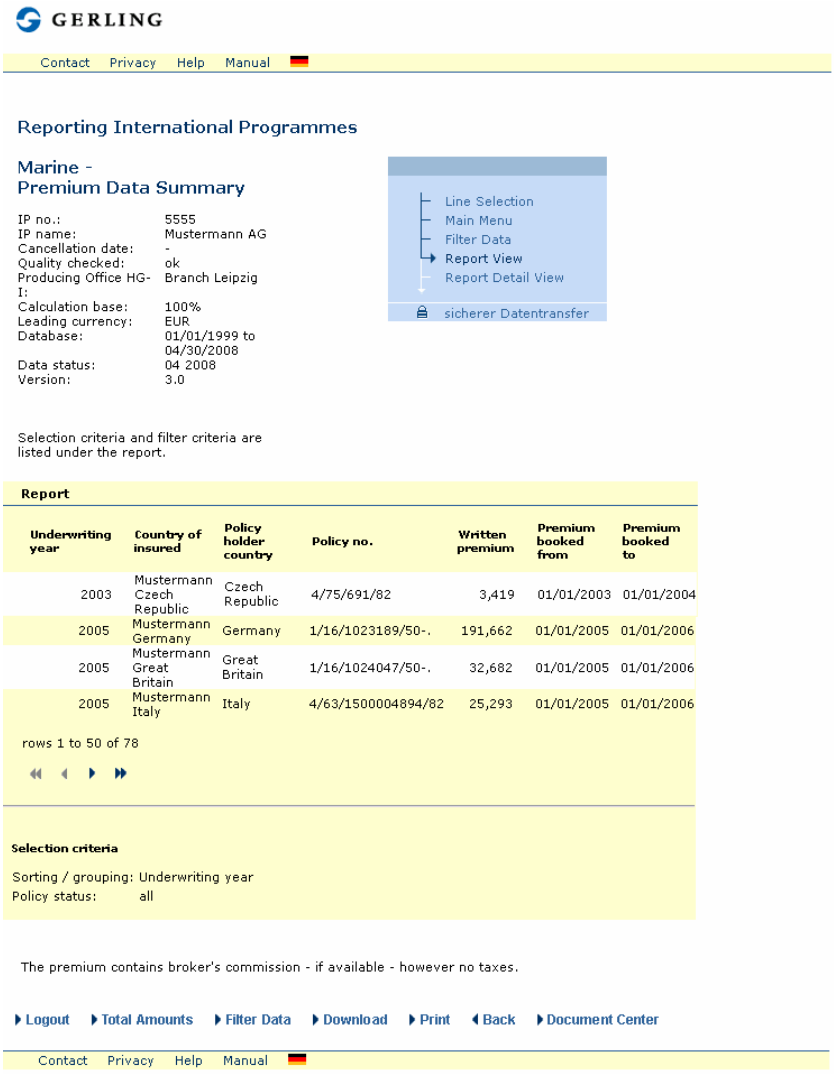
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.

Logout Download Print Document Center Back To Overview

Contact Privacy Help Manual

This will give you an accurate overview of the data set in question.

Premium Data Summary


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Marine -
Premium Data Summary
IP no.: 5555
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Underwriting year | Country of insured | Policy holder country | Policy no. | Written premium | Premium booked from | Premium booked to
2003 | Mustermann Czech Republic | Czech Republic | 4/75/691/82 | 3,419 | 01/01/2003 | 01/01/2004
2005 | Mustermann Germany | Germany | 1/16/1023189/50-. | 191,662 | 01/01/2005 | 01/01/2006
2005 | Mustermann Great Britain | Great Britain | 1/16/1024047/50-. | 32,682 | 01/01/2005 | 01/01/2006
2005 | Mustermann Italy | Italy | 4/63/1500004894/82 | 25,293 | 01/01/2005 | 01/01/2006
rows 1 to 50 of 78
Selection criteria
Sorting / grouping: Underwriting year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

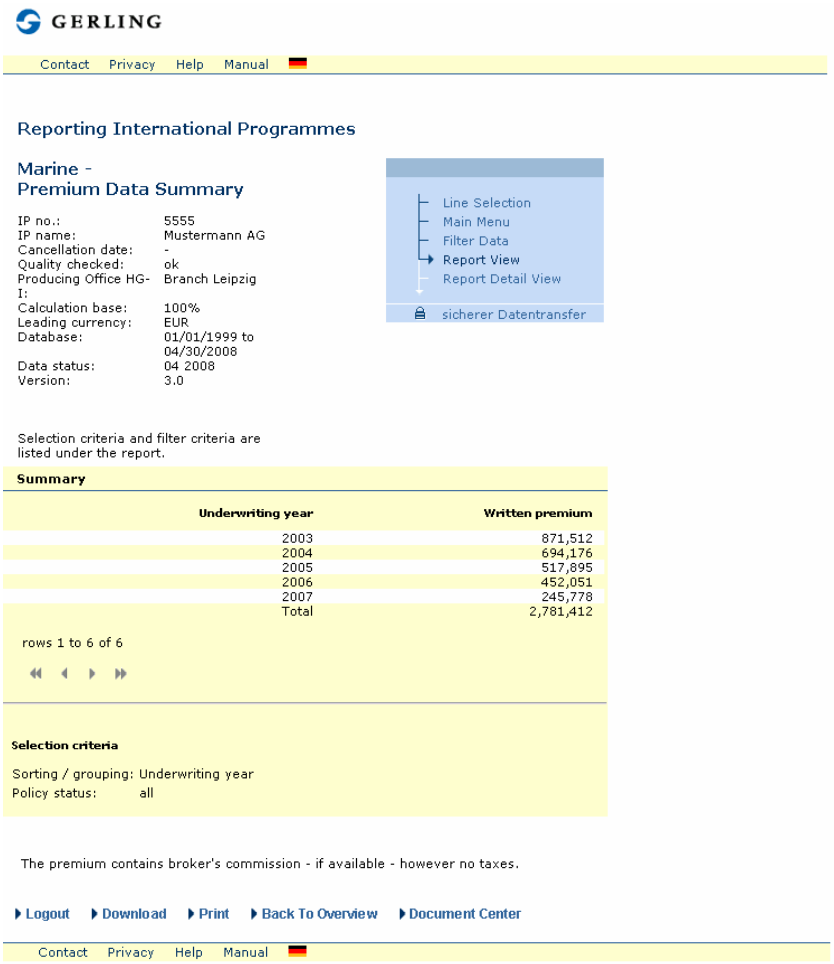
The **Premium Data Summary** view gives you an overview of all premium bookings for the selected International Programme. The individual premium bookings are displayed in the cu previously chosen in the main menu.

Calculations are made from the first day of the month onwards. This setting allocates the premiums and claims to the correct insurance period.

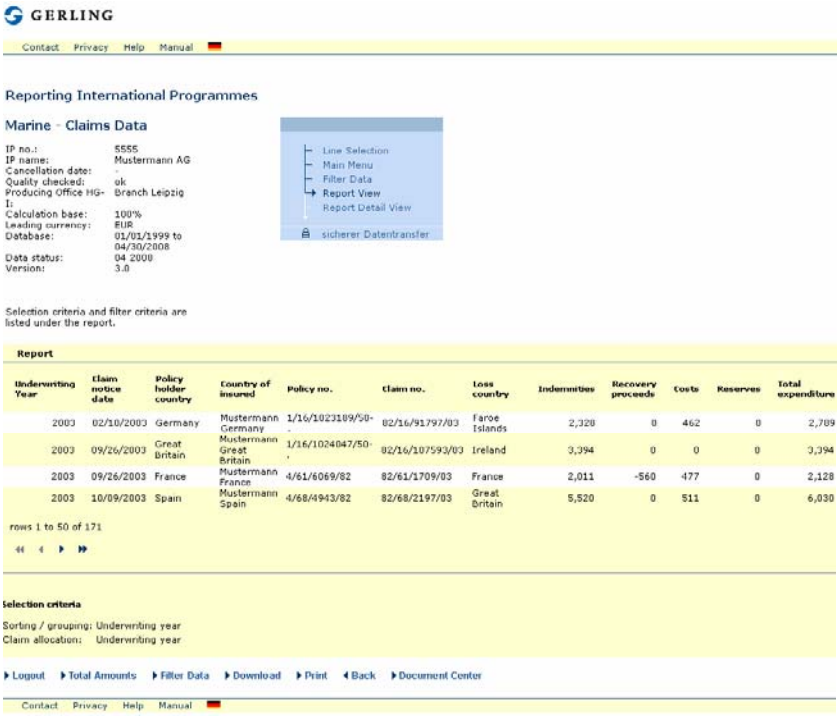
All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

Via the button “Total Amounts”, you will reach the following view:



Claims Data

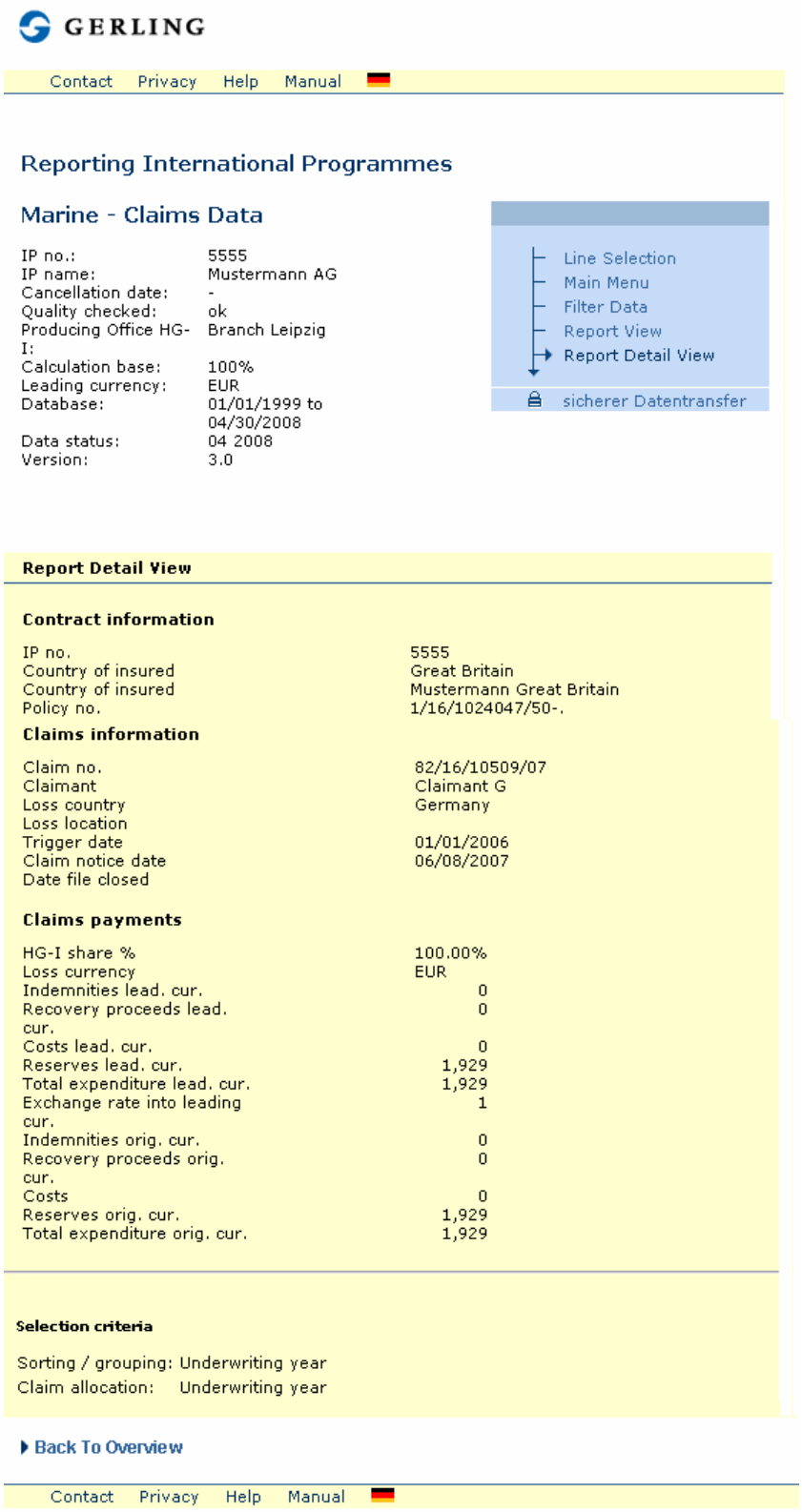

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Marine - Claims Data
IP no.: 5555
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Underwriting Year | Claim notice date | Policy holder country | Country of insured | Policy no. | Claim no. | Loss country | Indemnities | Recovery proceeds | Costs | Reserves | Total expenditure
2003 | 02/10/2003 | Germany | Mustermann Germany | 1/16/1023109/50-0 | 82/16/91797/03 | Faroe Islands | 2,320 | 0 | 462 | 0 | 2,709
2003 | 09/26/2003 | Great Britain | Mustermann Great Britain | 1/16/1024047/50-0 | 82/16/107593/03 | Ireland | 3,394 | 0 | 0 | 0 | 3,394
2003 | 09/26/2003 | France | Mustermann France | 4/61/6069/82 | 82/61/1709/03 | France | 2,011 | -560 | 477 | 0 | 2,128
2003 | 10/09/2003 | Spain | Mustermann Spain | 4/68/4943/82 | 82/68/2197/03 | Great Britain | 5,520 | 0 | 511 | 0 | 6,030
rows 1 to 50 of 171
Selection criteria
Sorting / grouping: Underwriting year
Claim allocation: Underwriting year
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

This view gives you a summary of the claims incurred per policy. For classical International Programmes claims from 01.01.2003 (underwriting year 2003) onwards are shown. For major customer relationships claims registered from 01.01.1999 onwards (even if the trigger date is more than five years ago) are displayed.
The underwriting year, date of registration, policyholder's country, policyholder's name, policy number, claim number and claim country are shown.
Furthermore, you can also see the total amount of indemnities, achieved recoveries, costs, reserves and the resulting total incurred expenditure for each specific claim. You have the option of creating a summary showing the total incurred arising from indemnities, costs and reserves under consideration of possibly achieved recovery proceeds via the "Total Amounts" function.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

Here too you also have the possibility to display a detail view.



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Reporting International Programmes

Marine - Claims Data

IP no.:	5555
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Producing Office HG-I:	Branch Leipzig
Calculation base:	100%
Leading currency:	EUR
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View

sicherer Datentransfer

Report Detail View

Contract information

IP no.	5555
Country of insured	Great Britain
Country of insured	Mustermann Great Britain
Policy no.	1/16/1024047/50-.

Claims information

Claim no.	82/16/10509/07
Claimant	Claimant G
Loss country	Germany
Loss location	
Trigger date	01/01/2006
Claim notice date	06/08/2007
Date file closed	

Claims payments

HG-I share %	100.00%
Loss currency	EUR
Indemnities lead. cur.	0
Recovery proceeds lead. cur.	0
Costs lead. cur.	0
Reserves lead. cur.	1,929
Total expenditure lead. cur.	1,929
Exchange rate into leading cur.	1
Indemnities orig. cur.	0
Recovery proceeds orig. cur.	0
Costs	0
Reserves orig. cur.	1,929
Total expenditure orig. cur.	1,929

Selection criteria

Sorting / grouping: Underwriting year
Claim allocation: Underwriting year

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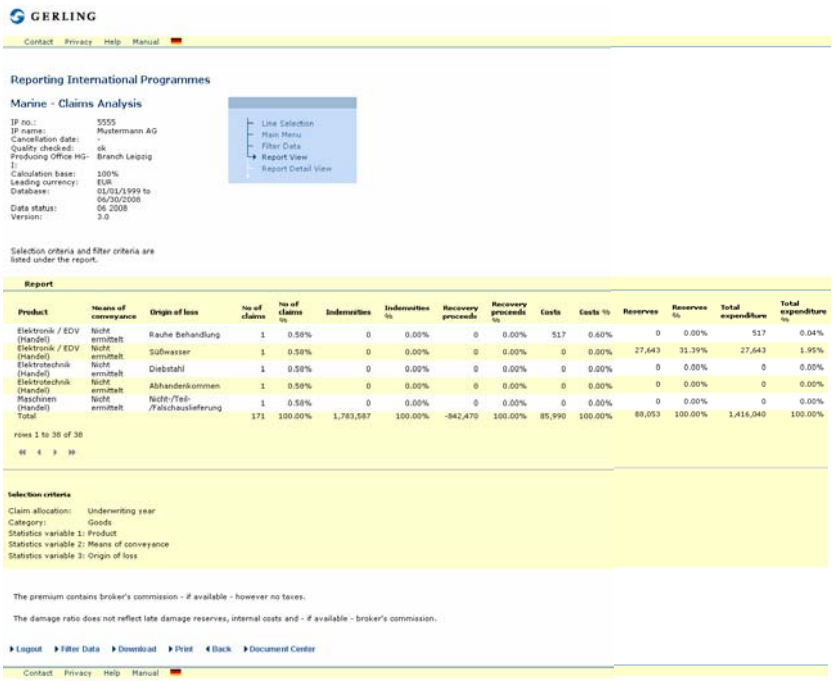
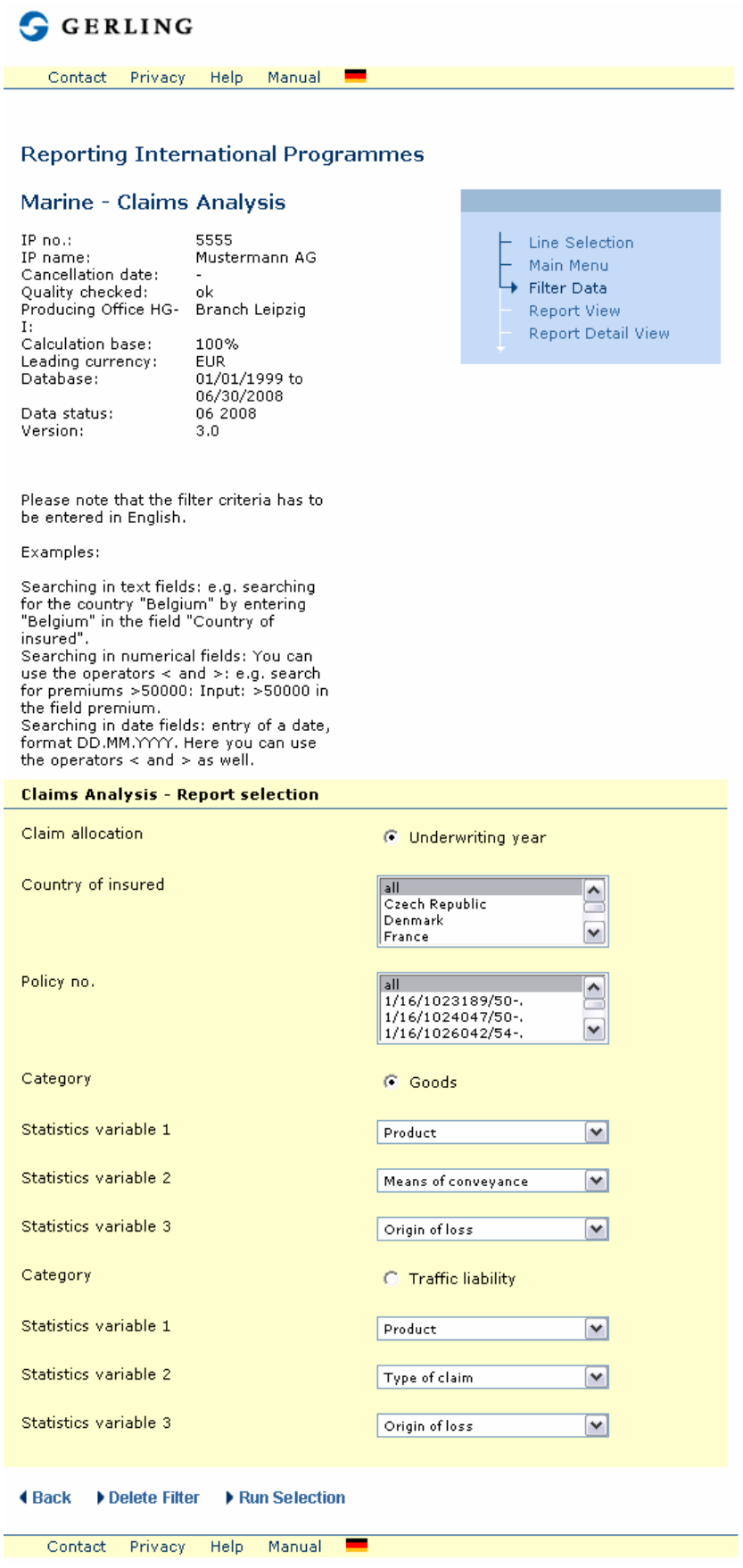
Claims Analysis

The report **„Claims Analysis"** gives you the possibility to analyse the marine claims of an International Programme according to various selection and filter criteria, which have been determined within the scope of the claims analysis. An increased significance, fitted to individual needs, with reference to the existing claim portfolio is thereby made possible, and the systematic detection of accumulations/conspicuousness is being simplified. Three variables from the available choices „Country of insured", „Loss country", „Policy number", „Underwriting year", „Type of claim", „Entry of loss", „Origin of loss", „Means of conveyance", „Transport system" and „Packaging" may be chosen, whereat the variables "Product", "Means of conveyance" and "Origin of loss" are preset as default.

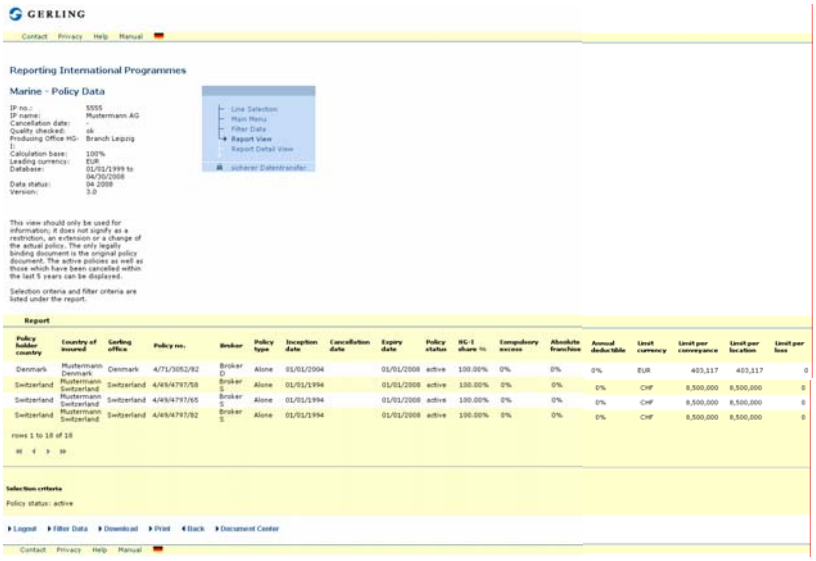
As a result of the selection, the evaluated values „No of claims", „Indemnities", „Recovery proceeds", „Costs", „Reserves", and „Total expenditure", which have been determined on the basis of the evaluated portfolio, are being listed, both as an amount and as a percentage in each case:


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Marine - Claims Analysis
IP no.: 5555
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Database: 01/01/1999 to 06/30/2008
Data status: 06 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
Selection criteria and filter criteria are listed under the report.
Report
Product
Means of conveyance
Origin of loss
No of claims
No of claims %
Indemnities
Indemnities %
Recovery proceeds
Recovery proceeds %
Costs
Costs %
Reserves
Reserves %
Total expenditure
Total expenditure %
Elektronik / EDV (Handel) Nicht ermittelt Rauhe Behandlung 1 0.58% 0 0.00% 0 0.00% 517 0.60% 0 0.00% 517 0.04%
Elektronik / EDV (Handel) Nicht ermittelt Süßwasser 1 0.58% 0 0.00% 0 0.00% 0 0.00% 27,643 31.39% 27,643 1.95%
Elektrotechnik (Handel) Nicht ermittelt Diebstahl 1 0.58% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Elektrotechnik (Handel) Nicht ermittelt Abhandenkommen 1 0.58% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Maschinen (Handel) Nicht ermittelt Nicht-/Teil-/Falschauslieferung 1 0.58% 0 0.00% 0 0.00% 0 0.00% 0 0.00% 0 0.00%
Total 171 100.00% 1,783,587 100.00% -842,470 100.00% 85,990 100.00% 88,053 100.00% 1,416,040 100.00%
rows 1 to 38 of 38
Selection criteria
Claim allocation: Underwriting year
Category: Goods
Statistics variable 1: Product
Statistics variable 2: Means of conveyance
Statistics variable 3: Origin of loss
The premium contains broker's commission - if available - however no taxes.
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The evaluation of the total progress of the chosen International Programme is preset in the „Claims Analysis". By using the function "Filter data", however, you may easily narrow the selection to one country or to one local policy:


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Marine - Claims Analysis
IP no.: 5555
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Producing Office HG-I: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Database: 01/01/1999 to 06/30/2008
Data status: 06 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
Please note that the filter criteria has to be entered in English.
Examples:
Searching in text fields: e.g. searching for the country "Belgium" by entering "Belgium" in the field "Country of insured".
Searching in numerical fields: You can use the operators < and >: e.g. search for premiums >50000: Input: >50000 in the field premium.
Searching in date fields: entry of a date, format DD.MM.YYYY. Here you can use the operators < and > as well.
Claims Analysis - Report selection
Claim allocation
Underwriting year
Country of insured
all
Czech Republic
Denmark
France
Policy no.
all
1/16/1023189/50-.
1/16/1024047/50-.
1/16/1026042/54-.
Category
Goods
Statistics variable 1
Product
Statistics variable 2
Means of conveyance
Statistics variable 3
Origin of loss
Category
Traffic liability
Statistics variable 1
Product
Statistics variable 2
Type of claim
Statistics variable 3
Origin of loss
Back
Delete Filter
Run Selection
Contact Privacy Help Manual

Policy Data



The **Policy Data** view shows all the active policies of your International Programme as well as those cancelled within the last "five years". Premiums and claims, however, are shown from 01.01.2003 onwards. You can also restrict the view to specific countries or years.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking "**filter data**" you can make further selections or filter the data.

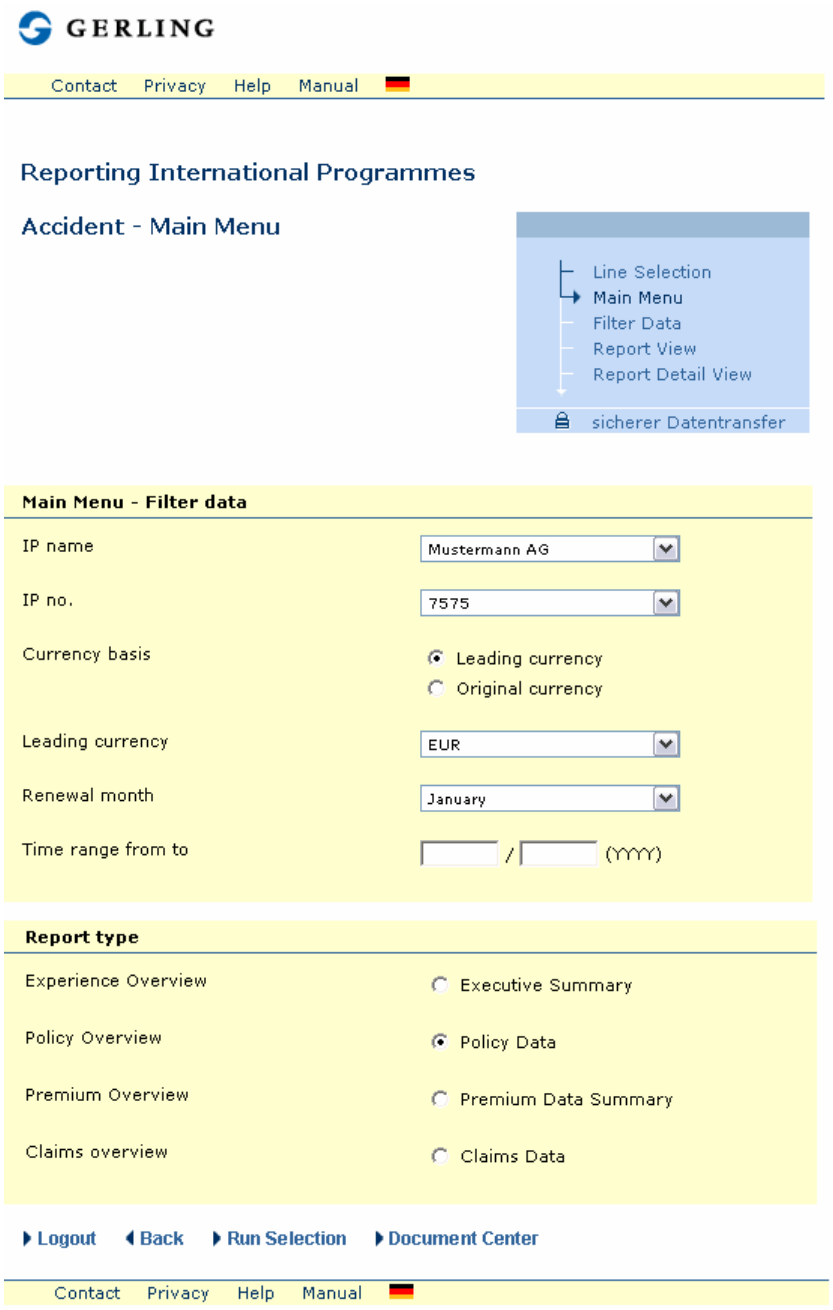
A detail view is also available here.

9 Line: Accident

The following section describes the functions of the International Programme Accident.

*Terms are explained in the **online help**.*

Main Menu

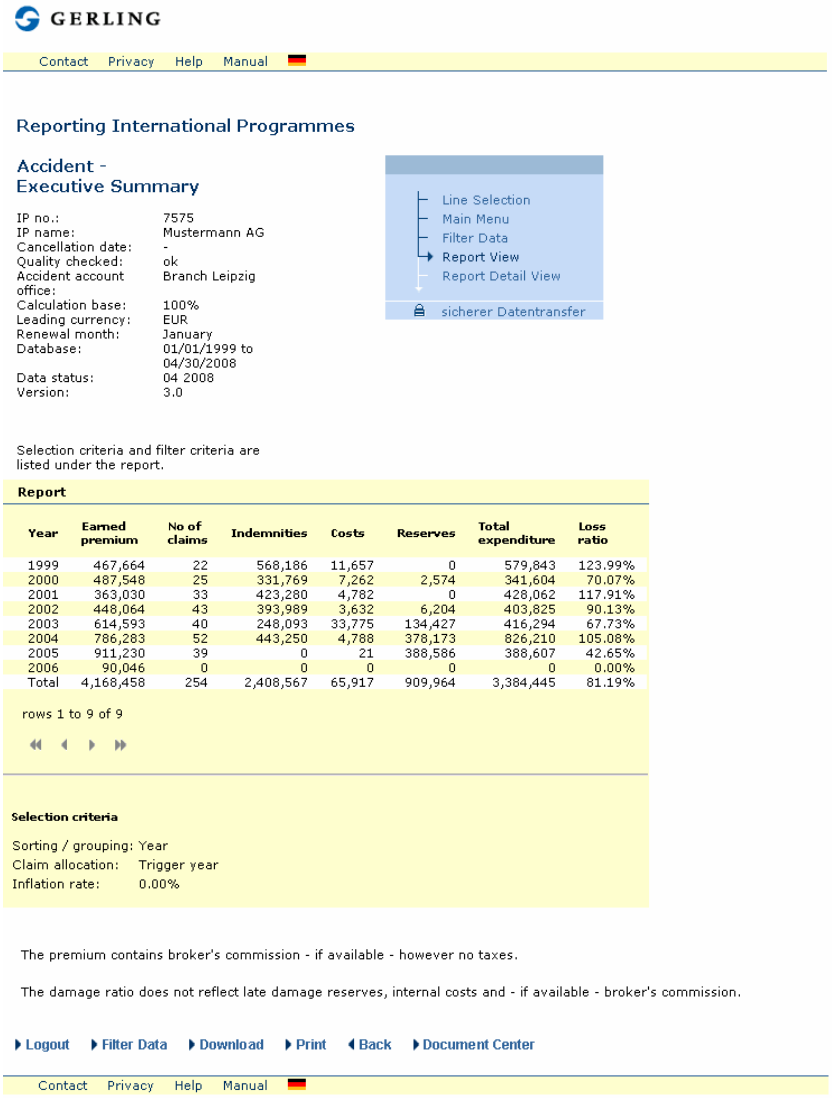


In the main menu you can select the criteria for the desired report using the dropdown menus.

Report Types

You can view a summary of all allocated premiums for individual years and policy numbers via the **Premium Data Summary** report.

Executive Summary

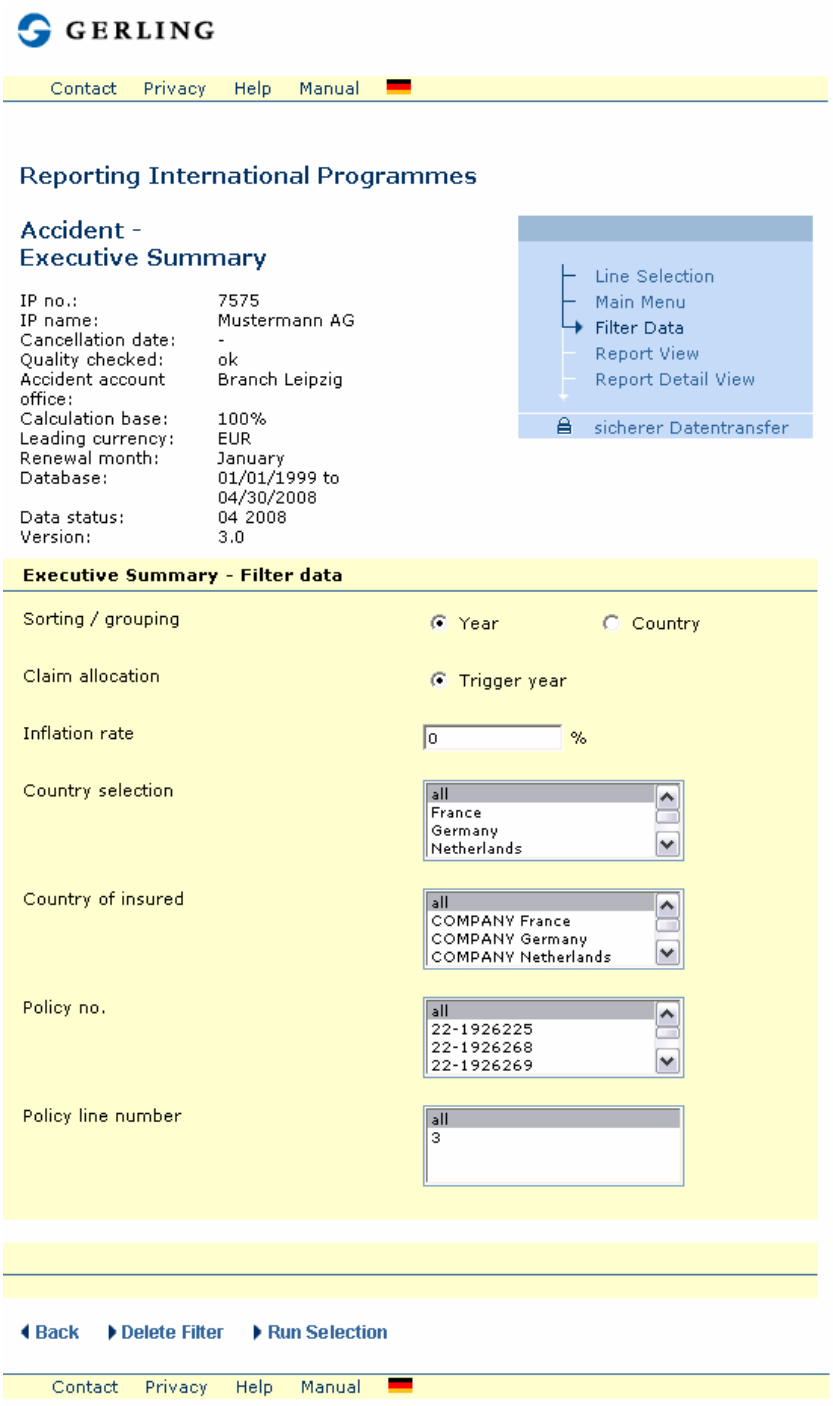

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident -
Executive Summary
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Year | Earned premium | No of claims | Indemnities | Costs | Reserves | Total expenditure | Loss ratio
1999 467,664 22 568,186 11,657 0 579,843 123.99%
2000 487,548 25 331,769 7,262 2,574 341,604 70.07%
2001 363,030 33 423,280 4,782 0 428,062 117.91%
2002 448,064 43 393,989 3,632 6,204 403,825 90.13%
2003 614,593 40 248,093 33,775 134,427 416,294 67.73%
2004 786,283 52 443,250 4,788 378,173 826,210 105.08%
2005 911,230 39 0 21 388,586 388,607 42.65%
2006 90,046 0 0 0 0 0 0.00%
Total 4,168,458 254 2,408,567 65,917 909,964 3,384,445 81.19%
rows 1 to 9 of 9
Selection criteria
Sorting / grouping: Year
Claim allocation: Trigger year
Inflation rate: 0.00%
The premium contains broker's commission - if available - however no taxes.
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Executive Summary** provides an overall summary of the selected International Programme. This view displays booked premiums, the number of claims, paid indemnities, claim settlement costs and individual loss reserves for specific years or countries. Definitions of the various items can be found in the **online help**. Abroad, recovering may be possible partly in the accident business.

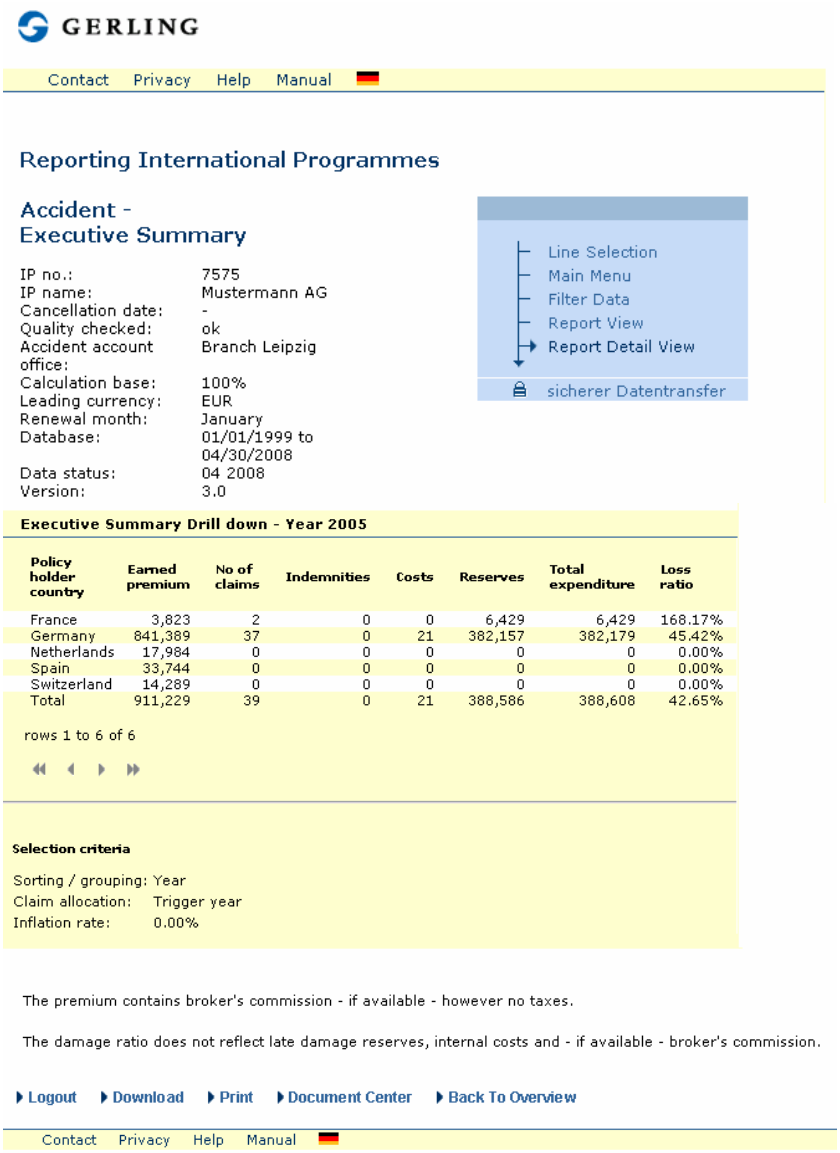
The data is updated and checked for quality monthly. **"Last update of data:"** indicates when the data was most recently updated.

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

Further selections can be made in the Executive Summary via the "**filter data**" button.



Click the line with the desired data set in the created report in order to access the detail view.



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Reporting International Programmes

Accident -
Executive Summary

IP no.:	7575
IP name:	Mustermann AG
Cancellation date:	-
Quality checked:	ok
Accident account office:	Branch Leipzig
Calculation base:	100%
Leading currency:	EUR
Renewal month:	January
Database:	01/01/1999 to 04/30/2008
Data status:	04 2008
Version:	3.0

Line Selection
Main Menu
Filter Data
Report View
Report Detail View

sicherer Datentransfer

Executive Summary Drill down - Year 2005

Policy holder country	Earned premium	No of claims	Indemnities	Costs	Reserves	Total expenditure	Loss ratio
France	3,823	2	0	0	6,429	6,429	168.17%
Germany	841,389	37	0	21	382,157	382,179	45.42%
Netherlands	17,984	0	0	0	0	0	0.00%
Spain	33,744	0	0	0	0	0	0.00%
Switzerland	14,289	0	0	0	0	0	0.00%
Total	911,229	39	0	21	388,586	388,608	42.65%

rows 1 to 6 of 6

Selection criteria

Sorting / grouping: Year
Claim allocation: Trigger year
Inflation rate: 0.00%

The premium contains broker's commission - if available - however no taxes.

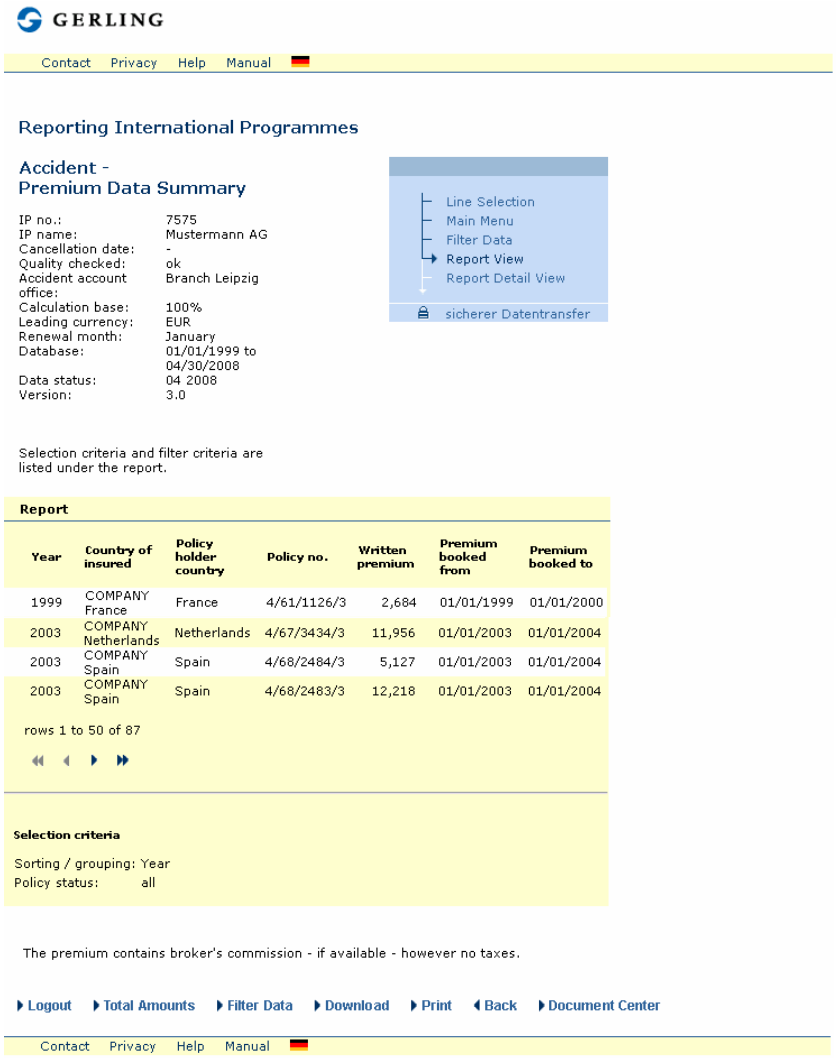
The damage ratio does not reflect late damage reserves, internal costs and - if available - broker's commission.

Logout Download Print Document Center Back To Overview

Contact Privacy Help Manual

This will give you an accurate overview of the data set in question.

Premium Data Summary


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident -
Premium Data Summary
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Year | Country of insured | Policy holder country | Policy no. | Written premium | Premium booked from | Premium booked to
1999 | COMPANY France | France | 4/61/1126/3 | 2,684 | 01/01/1999 | 01/01/2000
2003 | COMPANY Netherlands | Netherlands | 4/67/3434/3 | 11,956 | 01/01/2003 | 01/01/2004
2003 | COMPANY Spain | Spain | 4/68/2484/3 | 5,127 | 01/01/2003 | 01/01/2004
2003 | COMPANY Spain | Spain | 4/68/2483/3 | 12,218 | 01/01/2003 | 01/01/2004
rows 1 to 50 of 87
Selection criteria
Sorting / grouping: Year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

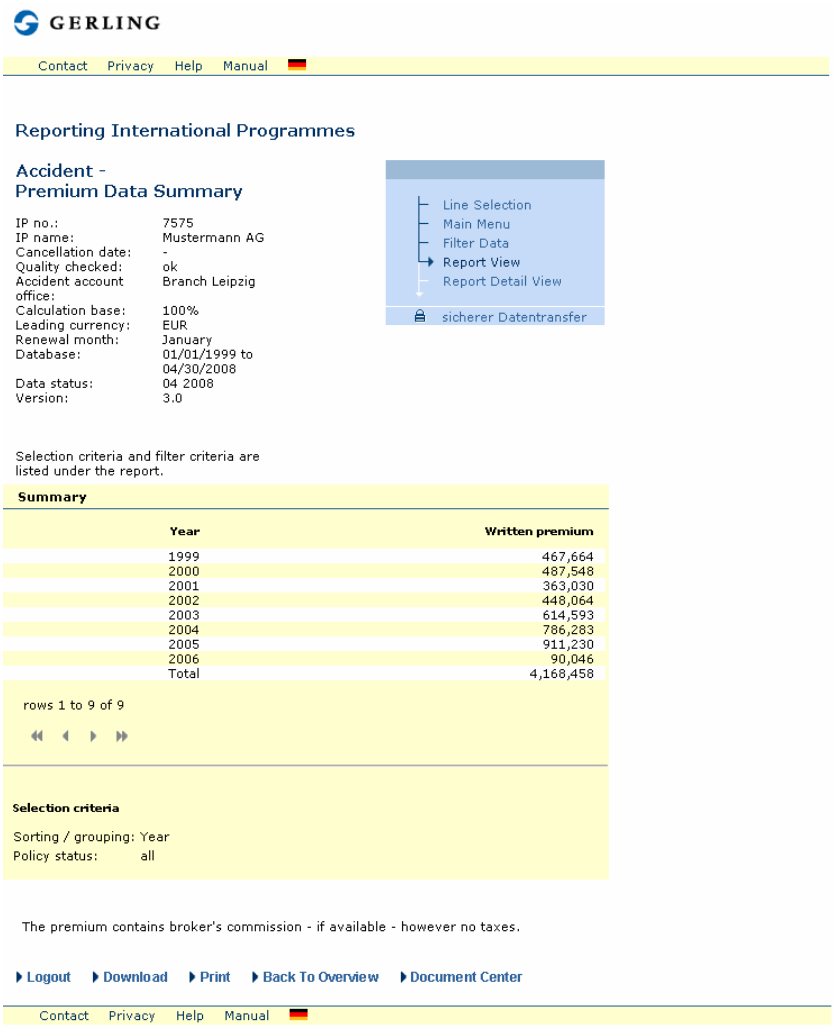
The **Premium Data Summary** view provides a summary of all premium allocations to the chosen International Programme. Negative premiums may be displayed if an advance premium payment has been corrected retrospectively or if reimbursement has been made, e.g. due to profit commission arrangements. The individual premium bookings are displayed in the currency previously chosen in the main menu.

By entering a renewal month, you can define the “Premium Booked From” month and display this accordingly.

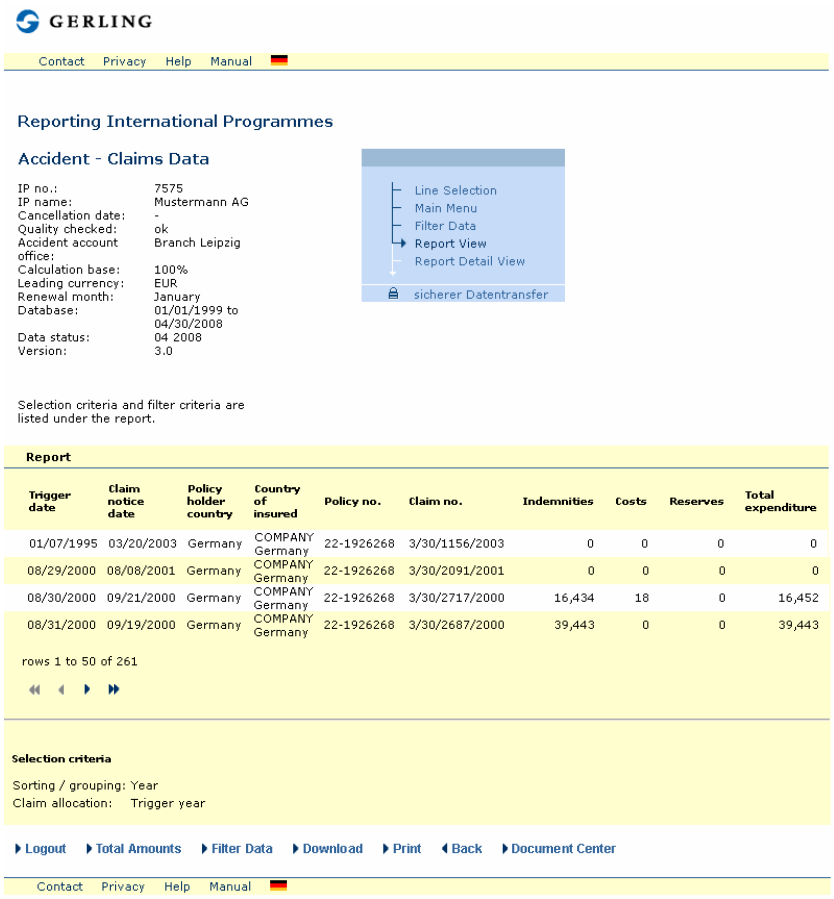
All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

By clicking “**filter data**” you can make further selections or filter the data.

Via the button “Total Amounts”, you will reach the following view:


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident -
Premium Data Summary
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Summary
Year
Written premium
1999 467,664
2000 487,548
2001 363,030
2002 448,064
2003 614,593
2004 786,283
2005 911,230
2006 90,046
Total 4,168,458
rows 1 to 9 of 9
Selection criteria
Sorting / grouping: Year
Policy status: all
The premium contains broker's commission - if available - however no taxes.
Logout Download Print Back To Overview Document Center
Contact Privacy Help Manual

Claims Data

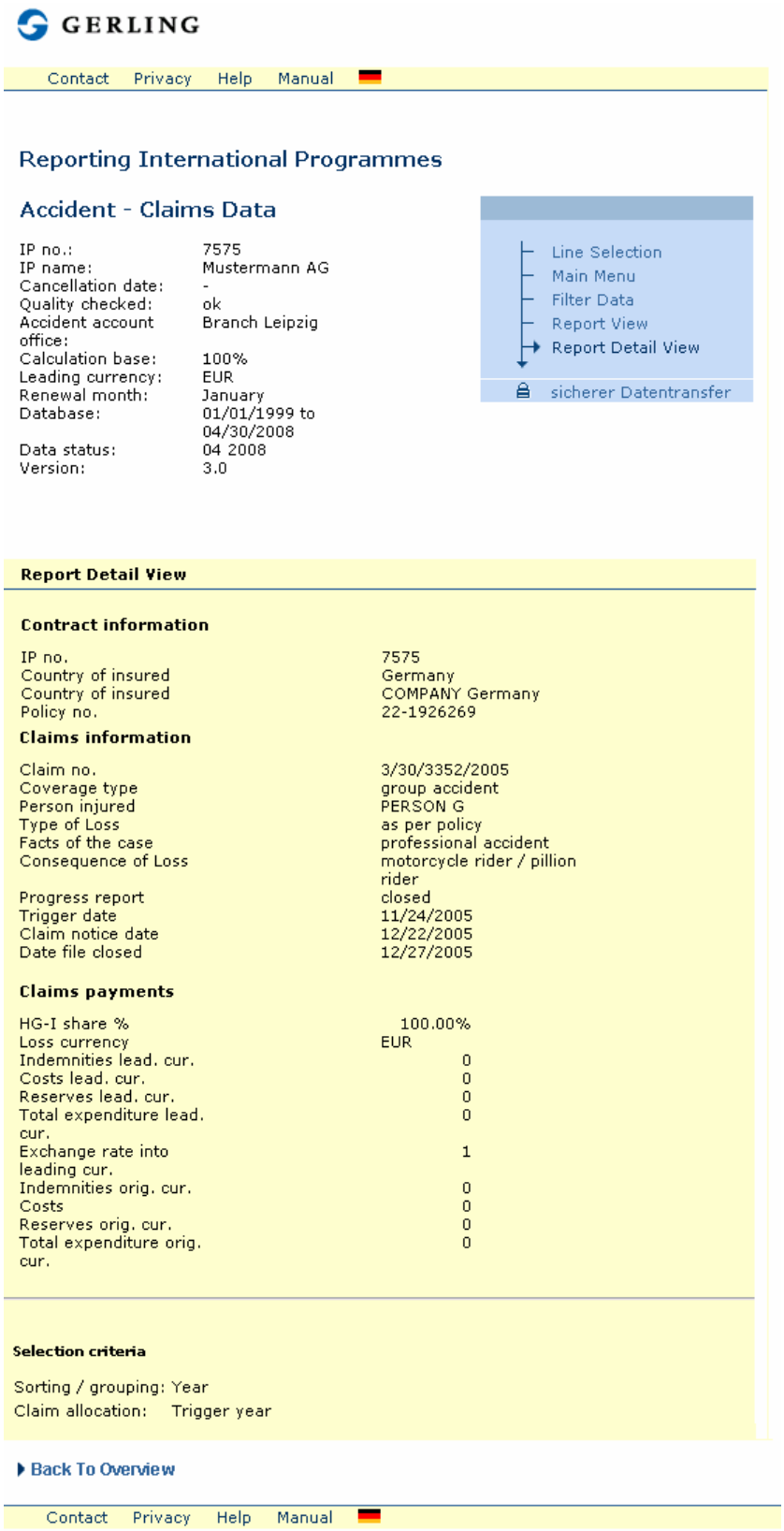

GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident - Claims Data
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Selection criteria and filter criteria are listed under the report.
Report
Trigger date | Claim notice date | Policy holder country | Country of insured | Policy no. | Claim no. | Indemnities | Costs | Reserves | Total expenditure
01/07/1995 | 03/20/2003 | Germany | COMPANY Germany | 22-1926268 | 3/30/1156/2003 | 0 | 0 | 0 | 0
08/29/2000 | 08/08/2001 | Germany | COMPANY Germany | 22-1926268 | 3/30/2091/2001 | 0 | 0 | 0 | 0
08/30/2000 | 09/21/2000 | Germany | COMPANY Germany | 22-1926268 | 3/30/2717/2000 | 16,434 | 18 | 0 | 16,452
08/31/2000 | 09/19/2000 | Germany | COMPANY Germany | 22-1926268 | 3/30/2687/2000 | 39,443 | 0 | 0 | 39,443
rows 1 to 50 of 261
Selection criteria
Sorting / grouping: Year
Claim allocation: Trigger year
Logout Total Amounts Filter Data Download Print Back Document Center
Contact Privacy Help Manual

The **Claims Data** view provides a summary of all claims that occurred for your International Programme. The costs involve directly allocable loss assessment costs (e.g. physician, expert...).

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

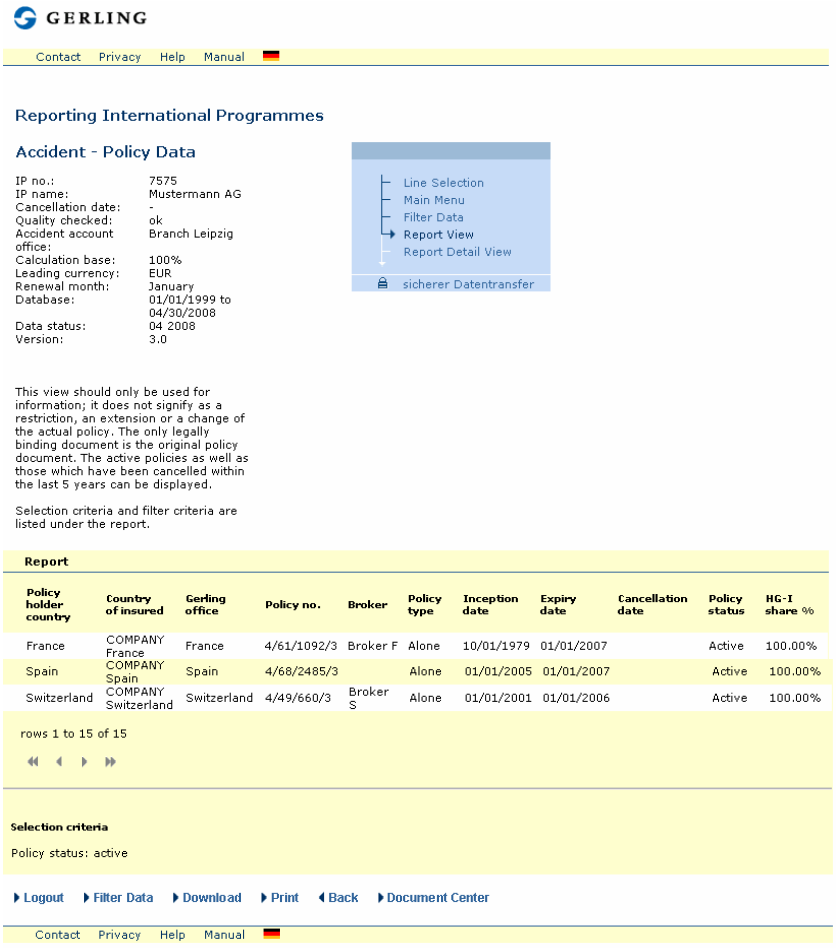
By clicking "**filter data**" you can make further selections or filter the data.

Here too you have the possibility to display a detail view.


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident - Claims Data
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
Report Detail View
Contract information
IP no. 7575
Country of insured Germany
Country of insured COMPANY Germany
Policy no. 22-1926269
Claims information
Claim no. 3/30/3352/2005
Coverage type group accident
Person injured PERSON G
Type of Loss as per policy
Facts of the case professional accident
Consequence of Loss motorcycle rider / pillion rider
Progress report closed
Trigger date 11/24/2005
Claim notice date 12/22/2005
Date file closed 12/27/2005
Claims payments
HG-I share % 100.00%
Loss currency EUR
Indemnities lead. cur. 0
Costs lead. cur. 0
Reserves lead. cur. 0
Total expenditure lead. cur. 0
Exchange rate into leading cur. 1
Indemnities orig. cur. 0
Costs 0
Reserves orig. cur. 0
Total expenditure orig. cur. 0
Selection criteria
Sorting / grouping: Year
Claim allocation: Trigger year
Back To Overview
Contact Privacy Help Manual

Policy Data

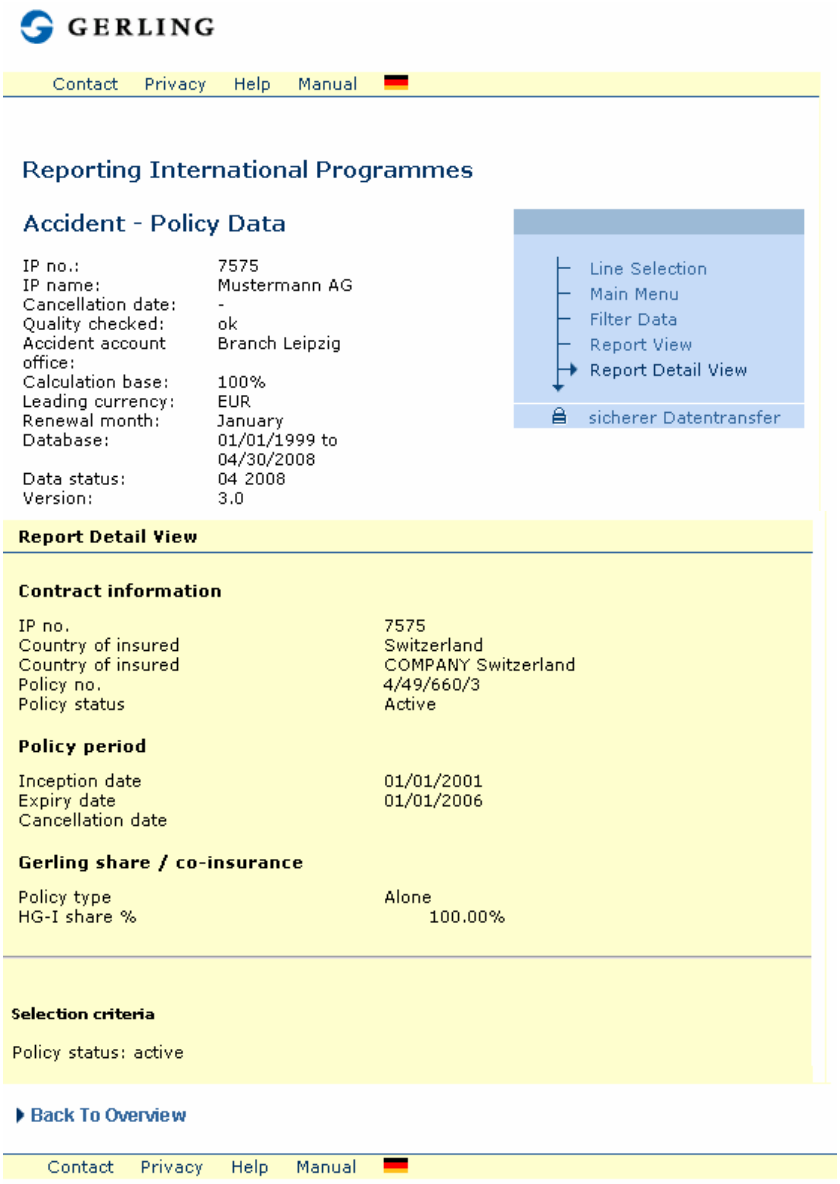
The **Policy Data** view shows only the active policies as well as those cancelled within the last "five years". Premiums and claims, however, are shown for the period from 01.01.1999 onwards. You can also restrict the view to specific countries or years.


GERLING
Contact Privacy Help Manual
Reporting International Programmes
Accident - Policy Data
IP no.: 7575
IP name: Mustermann AG
Cancellation date: -
Quality checked: ok
Accident account office: Branch Leipzig
Calculation base: 100%
Leading currency: EUR
Renewal month: January
Database: 01/01/1999 to 04/30/2008
Data status: 04 2008
Version: 3.0
Line Selection
Main Menu
Filter Data
Report View
Report Detail View
sicherer Datentransfer
This view should only be used for information; it does not signify as a restriction, an extension or a change of the actual policy. The only legally binding document is the original policy document. The active policies as well as those which have been cancelled within the last 5 years can be displayed.
Selection criteria and filter criteria are listed under the report.
Report
Policy holder country | Country of insured | Gerling office | Policy no. | Broker | Policy type | Inception date | Expiry date | Cancellation date | Policy status | HG-I share %
France | COMPANY France | France | 4/61/1092/3 | Broker F | Alone | 10/01/1979 | 01/01/2007 | | Active | 100.00%
Spain | COMPANY Spain | Spain | 4/68/2485/3 | | Alone | 01/01/2005 | 01/01/2007 | | Active | 100.00%
Switzerland | COMPANY Switzerland | Switzerland | 4/49/660/3 | Broker S | Alone | 01/01/2001 | 01/01/2006 | | Active | 100.00%
rows 1 to 15 of 15
Selection criteria
Policy status: active
Logout Filter Data Download Print Back Document Center
Contact Privacy Help Manual

All summaries may be printed in PDF format. Please be sure to respect the agreed copyright policies and mutual confidentiality.

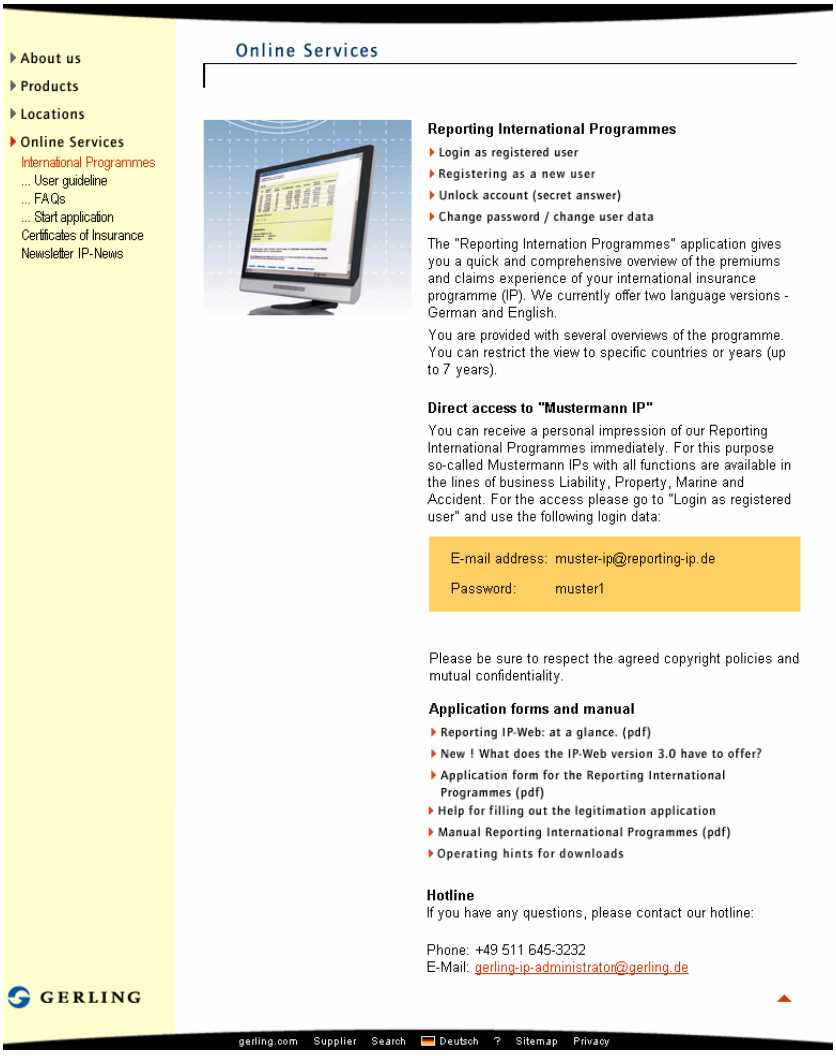
By clicking "**filter data**" you can make further selections or filter the data.

A detail view is also available here.



10 Legitimisation procedures

You must first register with "Online Services" in order to use **Reporting International Programmes**. This is easily done in just a few clicks at **www.gerling.com/ip-web**:


About us
Products
Locations
Online Services
International Programmes
... User guideline
... FAQs
... Start application
Certificates of Insurance
Newsletter IP-News
GERLING
Online Services
Reporting International Programmes
Login as registered user
Registering as a new user
Unlock account (secret answer)
Change password / change user data
The "Reporting Internation Programmes" application gives you a quick and comprehensive overview of the premiums and claims experience of your international insurance programme (IP). We currently offer two language versions - German and English.
You are provided with several overviews of the programme. You can restrict the view to specific countries or years (up to 7 years).
Direct access to "Mustermann IP"
You can receive a personal impression of our Reporting International Programmes immediately. For this purpose so-called Mustermann IPs with all functions are available in the lines of business Liability, Property, Marine and Accident. For the access please go to "Login as registered user" and use the following login data:
E-mail address: muster-ip@reporting-ip.de
Password: muster1
Please be sure to respect the agreed copyright policies and mutual confidentiality.
Application forms and manual
Reporting IP-Web: at a glance. (pdf)
New ! What does the IP-Web version 3.0 have to offer?
Application form for the Reporting International Programmes (pdf)
Help for filling out the legitimation application
Manual Reporting International Programmes (pdf)
Operating hints for downloads
Hotline
If you have any questions, please contact our hotline:
Phone: +49 511 645-3232
E-Mail: gerling-ip-administrator@gerling.de
gerling.com Supplier Search Deutsch ? Sitemap Privacy

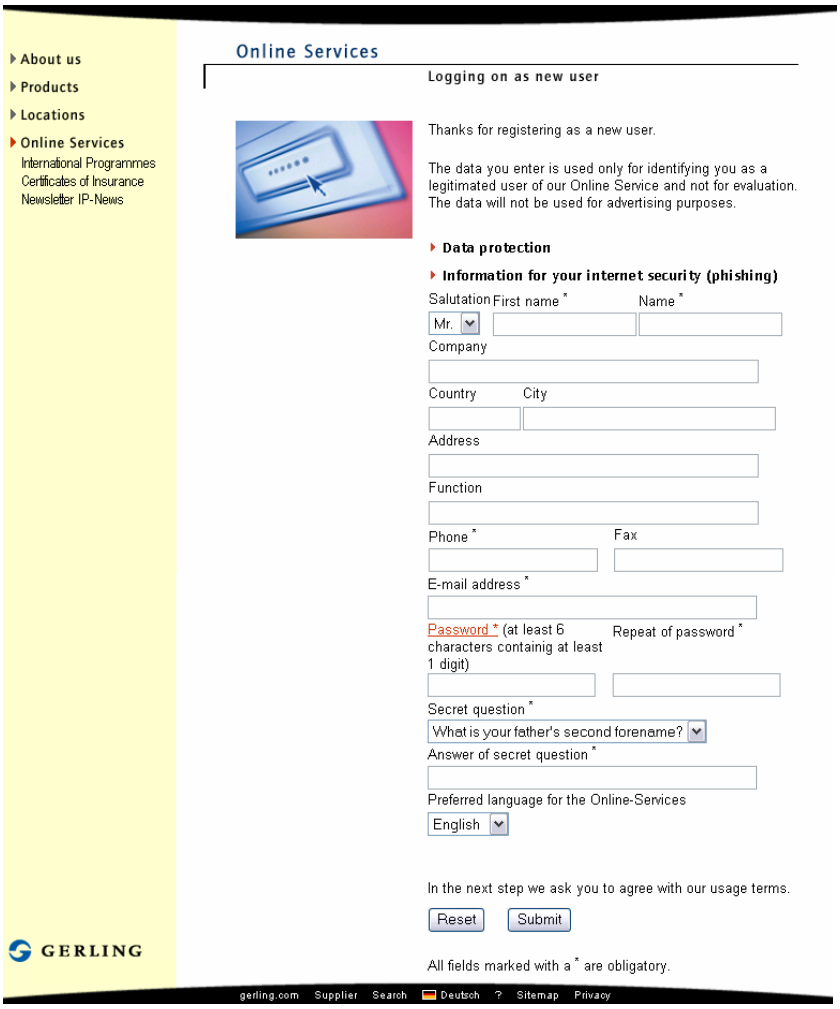
Once you have accessed the site please select **"Register as a new user"**.

Please complete the details concerning yourself and your company in the form that opens. All fields marked with an asterisk (*) are required fields, without which registration cannot proceed.

Please note:

- The subsequent legitimisation process is then handled by email – please be sure to enter your email-address correctly.
- The "number of your International Programme" is used for identification – please make sure it is correct.

- Since we attach paramount importance to the security of your corporate data, you will need a password for legitimisation and for all future use of the Online Services. It must be **at least six characters long** and has to contain **at least one digit** and **one letter**. Your **first and last names** are not allowed as part of the password.

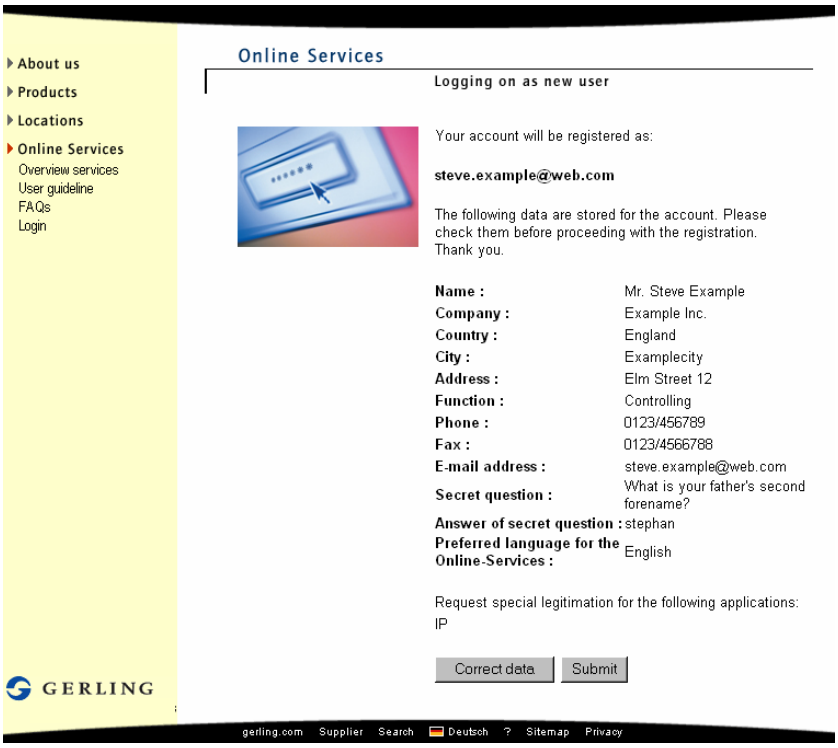


Once you have entered the information another page will open:

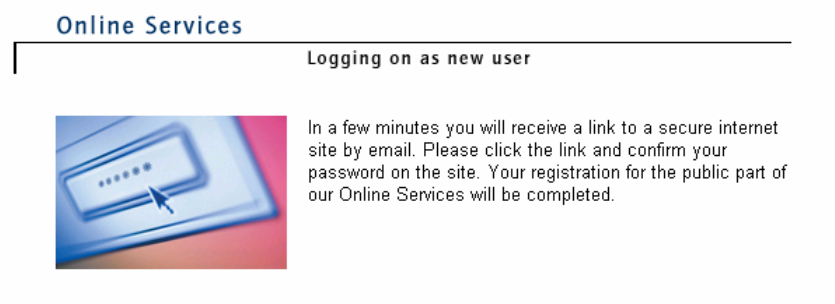
About us
Products
Locations
Online Services
International Programmes
... User guideline
... FAQs
... Start application
Online Services
Reporting IP user guideline
Agreement to legal terms and conditions of use
Authorisation for use of Online Services is given on the understanding that the user will comply with all the terms of use.
If you want to know more details or desire a short presentation in your offices, you are welcome to contact the Online Service.
Contract subject matters
Registration
Financial usage rights, disposal warrant
Usage of "password" and "secret question"
Due diligence of the online user
Blocking of the account
Privacy
Responsibility
References
I understand and comply with all these terms and conditions of use of Online Services
Back
Accept
GERLING
gerling.com Supplier Search Deutsch ? Sitemap Privacy

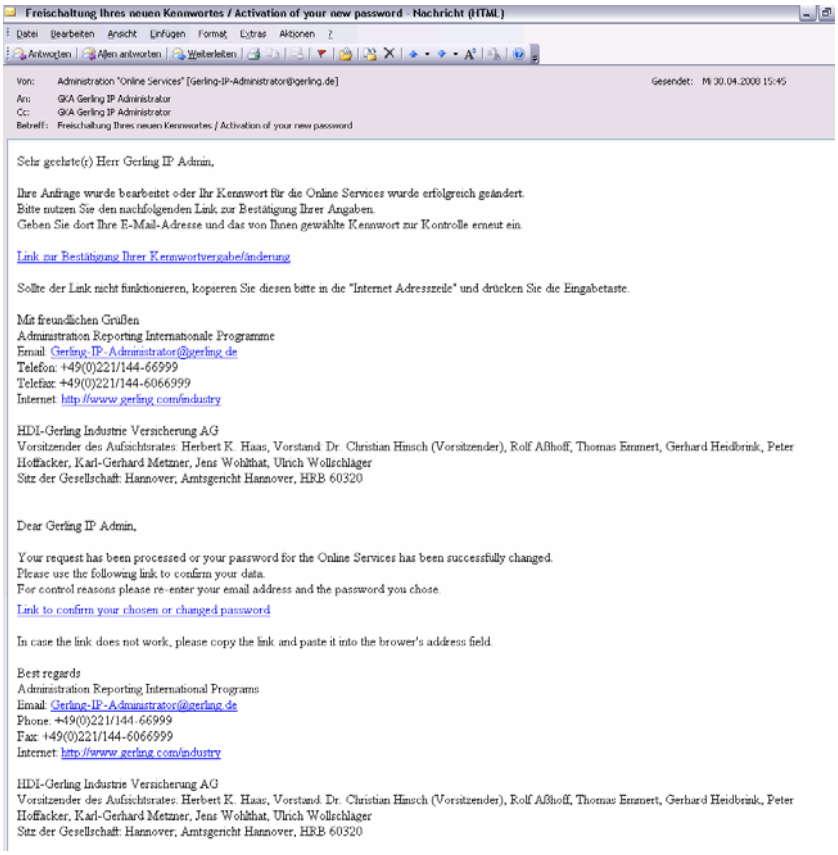
Please read the **terms of usage** for the Online Services and confirm your acceptance by checking the box **"I accept the terms of usage"**. Click **"Next"** to proceed.

On the next page you can review and if necessary amend your data.



When you click "**Submit**", the following window will open and within a few minutes you should receive an automated email.


Online Services
Logging on as new user
In a few minutes you will receive a link to a secure internet site by email. Please click the link and confirm your password on the site. Your registration for the public part of our Online Services will be completed.



Freischaltung Ihres neuen Kennwortes / Activation of your new password - Nachricht (HTML)

Datei Bearbeiten Ansicht Einfügen Format Extras Aktionen ?

Antworten | Allen antworten | Weiterleiten

Von: Administration "Online Services" [Gerling-IP-Administrator@gerling.de] Gesendet: Mi 30.04.2008 15:45
An: GKA Gerling IP Administrator
Cc: GKA Gerling IP Administrator
Betreff: Freischaltung Ihres neuen Kennwortes / Activation of your new password

Sehr geehrte(r) Herr Gerling IP Admin,

Ihre Anfrage wurde bearbeitet oder Ihr Kennwort für die Online Services wurde erfolgreich geändert.
Bitte nutzen Sie den nachfolgenden Link zur Bestätigung Ihrer Angaben.
Geben Sie dort Ihre E-Mail-Adresse und das von Ihnen gewählte Kennwort zur Kontrolle erneut ein.

Link zur Bestätigung Ihrer Kennwortvergabe/änderung

Sollte der Link nicht funktionieren, kopieren Sie diesen bitte in die "Internet Adresszeile" und drücken Sie die Eingabetaste.

Mit freundlichen Grüßen
Administration Reporting Internationale Programme
Email: Gerling-IP-Administrator@gerling.de
Telefon: +49(0)221/144-66999
Telefax: +49(0)221/144-6066999
Internet: http://www.gerling.com/industry

HDI-Gerling Industrie Versicherung AG
Vorsitzender des Aufsichtsrates: Herbert K. Haas, Vorstand: Dr. Christian Hinsch (Vorsitzender), Rolf Aßhoff, Thomas Emmert, Gerhard Heidbrink, Peter Hoffacker, Karl-Gerhard Metzner, Jens Wohlthat, Ulrich Wollschläger
Sitz der Gesellschaft: Hannover, Amtsgericht Hannover, HRB 60320

Dear Gerling IP Admin,

Your request has been processed or your password for the Online Services has been successfully changed.
Please use the following link to confirm your data.
For control reasons please re-enter your email address and the password you chose.

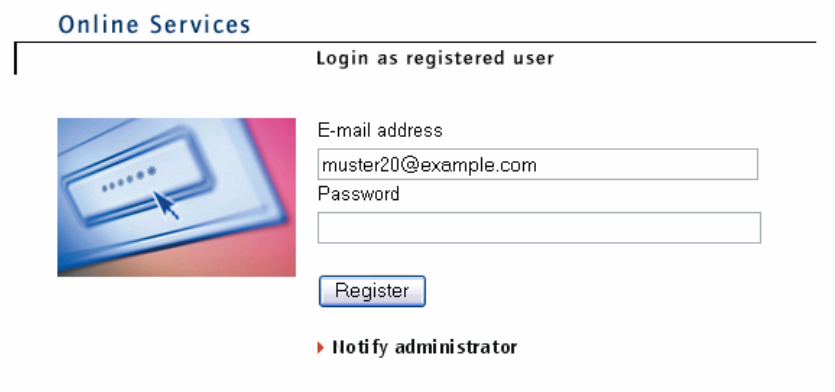
Link to confirm your chosen or changed password

In case the link does not work, please copy the link and paste it into the brower's address field.

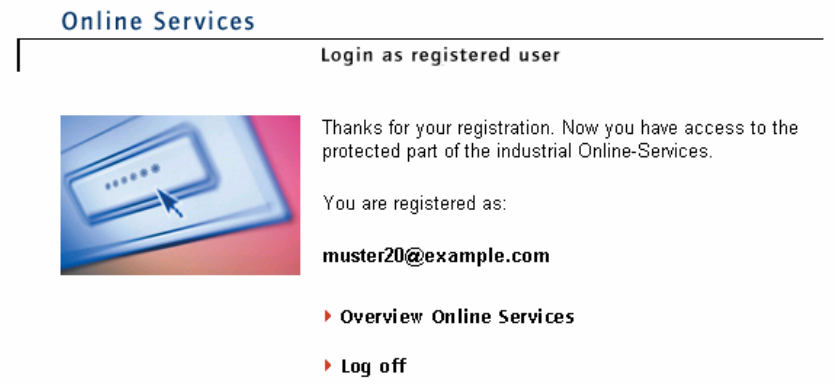
Best regards
Administration Reporting International Programs
Email: Gerling-IP-Administrator@gerling.de
Phone: +49(0)221/144-66999
Fax: +49(0)221/144-6066999
Internet: http://www.gerling.com/industry

HDI-Gerling Industrie Versicherung AG
Vorsitzender des Aufsichtsrates: Herbert K. Haas, Vorstand: Dr. Christian Hinsch (Vorsitzender), Rolf Aßhoff, Thomas Emmert, Gerhard Heidbrink, Peter Hoffacker, Karl-Gerhard Metzner, Jens Wohlthat, Ulrich Wollschläger
Sitz der Gesellschaft: Hannover, Amtsgericht Hannover, HRB 60320

By clicking the **blue link** you will be able to return to Online Services.



Please enter here your email address, which now serves as your login name, and your password. Enter your password and click **"register" (="registrieren")**. Your legitimisation is now complete.


Online Services
Login as registered user
Thanks for your registration. Now you have access to the protected part of the industrial Online-Services.
You are registered as:
muster20@example.com
Overview Online Services
Log off

Should you encounter **problems** during the legitimisation process, please contact Online Services by phone: +49/511-645-3232
or by email: Gerling-ip-administrator@gerling.de

You are now a registered user for **Online Services**. For access to **Reporting International Programmes** please contact your Account Manager or Online Services by phone: +49/511-645-3232
or by email: Gerling-ip-administrator@gerling.de.